

Dee Why RSL Club – Plan of Management – Operational Plan

Introduction

Dee Why RSL Club is a registered club with over 77,000 members. The Club is governed by a seven-person Board of Directors.

The Chief Executive Officer – Mr. Grant Easterby – has managed the Club for the last 30 years. The Chief Financial and Commercial Officer – Mrs. Sarah Sutherland MBA FCCA – has managed Club development with the CEO for the last 25 years. Both Executives will be managing this development and operational policies.

Overview of proposed works

The Development Application is seeking alterations and additions to the existing Dee Why RSL Club which will provide for:

- a new 140 seat a la carte Asian style restaurant,
- relocation of the existing coffee shop,
- relocation of the entry on Pittwater Rd to a more central location adjacent to the bus stop, and
- a consolidation of the Clubs' existing gaming areas.

Since the Covid 19 pandemic, members and guests have voiced a strong preference for social spacing between gaming machines. This DA is a direct response to this feedback and will facilitate additional space between machines.

This DA does not seek any increase in the number of gaming machines held by Dee Why RSL. Members are also seeking additional food offerings, hence the new restaurant to complement existing facilities.

Intended use of the area

The use of the increased area is for the service of food and beverage items and a reorganization of the gaming floor. It will not be used for amplified live music.

Hours of operation

There will be no change to the Clubs' operating hours. The standard hours of operation are Monday to Thursday: 10:00am to 4:00am. Friday: 10:00am to 6:00am. Saturday: 9:00am to 6:00am. Sunday: 9:00am to 4:00am

Operational Management Plan

There will be no changes to the operations of Dee Why RSL Club as a result of this DA.

The Dee Why RSL Club operations will continue in accordance with the existing liquor and gaming license and relevant legislation. The following key management strategies will continue to be in place;

- A senior manager will be on site at all times managing Club operations.
- Implementation of existing operational waste management with minimal additional waste expected to be created.
- Continuation of existing delivery dock operating hours
- Fire evacuation procedures will remain in place and be updated to take into account the proposed areas.
- Members will continue to have to show their membership card to gain entry to the Club and visitors will continue to need to sign in to the Club in accordance with relevant legislation.
- Staff and security will continue to take all reasonable measures to ensure that impacts adverse to the surrounding neighbourhood do not occur.

Security

External security services are used by the Club and this would continue to protect the comfort of members, guests, staff and neighbours.

Staff

It is envisaged that approximately 8 additional staff will be required to service the new a la carte restaurant.

As the number of gaming machines is not increasing it is not envisaged that additional gaming staff will be required.

All staff are inducted, orientated and trained in customer management, responsible service of alcohol, responsible conduct of gaming and the management of appropriate behaviour of members and guests on a licensed premise according to their role and seniority.

Signage

Appropriate signage indicating the relevant legislative and regulatory requirements will be displayed in relevant areas to advise patrons of their requirements within a licensed premises.

Smoking

Smoking is not permitted in any indoor areas and residual cigarette butts and other litter is cleaned and taken away on a regular basis throughout trading times. The majority of the Club will remain smoke free.

All legislative requirements will be met.

Summary

The Club is currently experiencing extensive demand which it cannot meet with the existing premises. This development will meet customer demand with a minor, and complying, increase in floor space, whilst ensuring that the everyday operations remain.