

Greater Manly Residents Forum

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TO:

Northern Beaches Council Civic Centre 725 Pittwater Road, DEE WHY NSW 2099 27 November 2019

For the attention of: Trish Chaney, Community Liaison Coordinator Azmeena Kelly, Executive Manager Environmental compliance

Dear All,

## Premises: 77 Collingwood Street MANLY NSW 2095, Lot 1 DP 14521 Reference N°: EPA2019/0361

We refer to the above premises and the "Notice of Development Control Order to cease the use of the servery window."

Greater Manly Residents Forum totally support the business using the servery window to serve takeaway coffee and food for the following reasons:

- We believe there has been a miss communication between the applicant and the Council. The servery window as noted in the CDC and was mentioned in the DA but not well noted on the DA drawings. Certainly, it is important the applicant provides clear documents and plans; however, it should be noted that the Council on reviewing the DA and CDC had an opportunity to query the anomaly.
- 2. Council have responded well and quickly in rectifying a walkway that has been in severe disrepair for many years, widening the footpath, moving the letter boxes and ensuring the payment is laid flat and does not cause any hazards to pedestrians or bike riders. The Council is to be commended for this action.
- 3. We note the premises is on the corner of Collingwood Street, North Steyne and Cameron Avenue. Directly opposite Queenscliff Surf Club and Queenscliff bridge as well as a pedestrian crossing. This is a very busy area particularly in summer and on weekends.

- 4. The Corner at Queensie provides an excellent service to locals, surfers, nippers and tourists who visit the area and is the only café of its quality in the vicinity.
- 5. The Corner at Queensie brings an excellent venue to this area, enhancing the culture and providing families with a place to meet and chat over a coffee or a meal. Something that has been sadly lacking in the area for many years. This a social meeting point which clearly reflects Councils vision of social interaction across the northern beaches.
- 6. Should the servery window not be approved by Council the café will serve takeaway coffee and food, with people using the front door. No doubt people will do what people do, queue to order and then wait outside the café. They may not all congregate on the Cameron Avenue side of the premises, but they will no doubt queue on the Collingwood Street/North Steyne footpaths. People are people and will do as they will. Cameron Avenue is a far safer place for people to congregate than the corner of Collingwood Street and North Steyne.
- 7. GMRF have only heard complaints from two residents on this matter. Many other residents of this area have expressed their gratitude that the Corner has opened and provides a quality place to relax and enjoy a coffee, a meal, a conversation. The servery is an important component of what they bring to the area and is also a very important part of their ability to stay in business.
- 8. It is important here to note the owners of The Corner, Emmanuel and Sonia, have and continue to do all they can to mitigate the impact on the complainants. They are well aware of the importance of satisfied customers.
- 9. Having reviewed many other cafes in Manly, Freshwater and Curl Curl, the exact same problem with people queueing outside and blocking access on footpaths occurs. It is a fact of life today particularly in a much loved area that attracts large numbers of people in good weather.

Northern Beaches Council has been very helpful to date with the issues raised by the complainant, and particularly in relation to taking up the GMRF suggestion to rectify the footpath and widen where possible. We thank you for that.

Greater Manly Residents Forum fully support any DA application lodged at Council to allow use of the servery window.

Please feel free to email or call at any time to discuss this.

Yours faithfully

Denise Keen | Chairperson Greater Manly Residents Forum Mobile: 0411 60

Cc Councillors Bingham, Grattan and Daley.