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**Sent:** 27/05/2020 3:08:08 PM  
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MR Not Disclosed  
ST  
NSW  
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**RE: DA2020/0468 - 31 Moore Road FRESHWATER NSW 2096**

Hi there,

As a nearby resident to the hotel I think it is imperative that a few amendments be made to the existing application in order to appreciate the fact that the existing hotel is situated amongst a multitude of residential properties.

There are 3 core issues with the current application;

1- Poor soundproofing on the north and western windows in the building. Previous owners used to keep the windows shut and the music at a lower volume so the issue was in no way noticeable. However, the new owners frequently have the windows open with the music blaring. If they wish to continue operating in this manner then they need to upgrade the acoustics on the north and western sides. As soon as they open those windows the sound blares out and impacts hundreds of local residents.

2- Sheer volume of new poker machines to be included in the new residence is a blatant money grab. Poker machines do not enhance community spirit, profits aren't channelled back into community infrastructure, nor do they improve an individual's mental, physical or emotional wellbeing. They are proven to be detrimental to an individual's mental health and in the current climate I seriously question what is the business case for such a large increase in the number of pokies in a local community, above and beyond driving profits. If the Hilton wants to continue serving and supporting the local freshwater community then the intent and value behind increasing the number of poker machines needs to be reconsidered.

3- While not necessarily needing to be included in the application, it would be good if a commitment was made on how they plan to move patrons on at close of trade in a quiet manner. Since the new owners have taken over there has been a noticeable increase in the foot traffic walking up Moore Road screaming at the top of their lungs. Options to reduce this noise could include; a courtesy bus, a dedicated taxi rank or new signage for departing patrons to be considerate of neighbours. Again, addressing this concern would show a desire to be considerate of local residents who have to live and sleep amongst the late night noise and swearing.

While I can absolutely appreciate that the hotel has been there for some time (and I hope it remains there for many years to come), yet considerations need to be made for the fact that they are situated in a residential area and that any application cannot and should not be detrimental to people who live around them.