
Sent: 23/06/2019 10:32:20 AM
Subject: Requesting support for Mobile Telephone Tower

Colin & Lynda Harris
20/10 Lakeshore Drive
NARRABEEN NSW 2101

Gentleman,

As a resident of the Dardanelles area of the ANZAC Retirement Village Narrabeen, we write to seek your support for RSLlifecare's application to construct a mobile telephone tower within the village boundary area (DA2018/1481).

The ANZAC village is less than 20 km from the centre of Australia's largest city which has a population of over 4.6 million yet many of our several hundred independent living residents are unable to reliably receive or send mobile telephone calls, messages or emails from within their residences and must use their mobile telephones in outdoor area. No citizen of today's Australia should have to stand outdoors to call for assistance.

Given the demographics of a retirement village where the median age of residents is approaching 80, the problems created by this situation are several orders of magnitude greater than inconvenience. It should be noted that many of the elderly residents have served Australia in times of conflict, many also suffer from varying degrees poor health, poor mobility or other age related disabilities.

Villages such as ours require appropriate and up-to-date internal infrastructure and procedures that provide a reliable means for residents to seek and receive assistance for medical or safety reasons. Any proposal to introduce turn of the century safety notification and alarm equipment and processes, requires reliable access to the mobile telephone communication system. This access is currently not reliably available within the ANZAC village from any of the major service providers.

I conclude by stating that this tower is not just for residents convenience and comfort, it is a vital necessity for resident safety and should also assist the Operator regarding their duty of care and legal obligation to residents.

We seek your support.

Sincerely,
Col & Lynda Harris.