

PLAN OF MANAGEMENT

BOUNCE INC
FREE SPIRITS UNLEASHED

4-8 Inman Road, Cromer, NSW, 2099

PART 1 - Purpose

The purpose of this plan is to outline the operations of the facility. While also understanding its impact on surrounding development and land uses. Of principal importance will be ensuring compliance with the following:

- a. Compliance with the conditions of any development consent as issued and amended from time to time by Council in respect of the premises.
- b. That customers behave in an orderly manner whilst at and when leaving the immediate vicinity of the premises to ensure the operations of the premises do not cause any adverse impact to the amenity of the area, adjoining businesses etc.
- c. That practices will be in place and complied with all times to ensure the safety of the participants while using the facilities.

PART 2 – Primary purpose of the business

BOUNCE is a place that creates and celebrates joy, fun and self-powered adrenaline. We are part of a global freestyle movement inspiring self-expression and human connection in physical activity.

As a category leader in Australia's growing indoor active entertainment industry, we have created a highly systemised and hard to replicate IP. The BOUNCE experience is delivered with an equal focus on safety, and the brand elements of fun, freestyle, progression and development.

Since launching in 2012, we have opened and acquired 17 BOUNCE locations across Australia, including one miniBOUNCE location in QLD and have grown from strength to strength.

We have brought the world of action sports within the reach of the general public with each location offering 2,000-3,000sqm of indoor activities from trampolines, to parkour courses, climbing arenas and high ropes courses that inspire movement and progression.

PART 3 – Hours of operation

The venue is only to operate in accordance with the hours specified in any development consent approved by Council. The proposed trading hours to apply in relation to the development consent are as follows:

Monday: 9am – 9pm
Tuesday: 9am – 9pm
Wednesday: 9am – 9pm
Thursday: 9am – 9pm
Friday: 9am – 10pm
Saturday: 9am – 9pm
Sunday: 9am – 9pm

Outside of these hours, the following hours will be staffed – that is, will have staff on site to handle admin duties, cleaning.

Monday: 8am – 9:30pm
Tuesday: 8am – 9:30pm
Wednesday: 8am – 9:30pm
Thursday: 8am – 9:30pm
Friday: 8am – 10:30pm
Saturday: 8am – 9:30pm
Sunday: 8am – 9:30pm

PART 4 – Amenity of neighborhood

At all times management shall consider the amenity of the neighbours and adjoining businesses and take all reasonable measures to ensure that impacts to the surrounding area do not occur. Management will take all reasonable measures to ensure that the behavior of the players and other people present in the facility does not detrimentally affect the amenity of the neighborhood. The premises and operations will be conducted in such a manner so as not interfere with or materially affect the amenity of the neighborhood by reason of noise, vibration or any other elements that could negatively affect the surroundings.

PART 5 - Noise

An acoustic assessment report has been performed by Acoustic Dynamics.

The premises are at all times to be operated in accordance with any noise conditions imposed by Council or the relevant licencing authority from time to time as well as the recommendations of an acoustic assessment.

PART 6 – Safety and Security

The security and safety of the users of the space are valued by management. The licensee shall install and maintain digital video surveillance cameras and recorders (CCTV) to monitor and record all entrances and exits, and the principal public areas of the premises (excluding toilets) whenever the premises are open for business. The time and date must be automatically recorded on all video tapes, discs etc. when they are recording. All tapes, discs etc. are to be kept for a period of 30 days before they can be reused or destroyed. Copies of tapes, discs etc. are to be handled to Police or Special Inspectors upon request. The CCTV will also serve safety purposes. To ensure participant safety during activities this system will allow to control good practices given nature of activity. First aid boxes will be available in place in case someone injures themselves. The premise will also have a fire alarm and detection system and emergency exits in each side of the venue.

PART 7 – Capacity

Management will comply with any patron capacity that may be specified in any development from time to time. Management will ensure that adequate measures are in place to ensure that that number is not exceeded. There is a single entrance and exit point used by customers.

PART 8 – Fire Prevention/Evacuation

The prime concern of the management will be the total safety of patrons, staff and neighbours. Management will ensure that up to date safety procedures and equipment are implemented at all times. An appropriate qualified fire equipment maintenance contractor will be contracted to provide an ongoing service to maintain all fire prevention and control of equipment at the premises.

PART 9 – Incident Register

Management will maintain any required Incident Register and will enter in that register details of any required incidents.

PART 10 - Traffic

A traffic assessment report has been performed by Stantec.

There are buses and train services within walking distance. Our website will display all the information needed to assist members with the available methods of public transport in the area. We will have 20 parking bays allocated to the premises for members driving their cars.

On weekdays, Bounce Inc will also have access to an additional 62 spaces within the basement car park for overflow demand (i.e. total of 82 spaces). The additional overflow basement parking available to Bounce Inc on weekends will increase to 82 spaces (i.e. total of 102 spaces). The additional basement car parking is currently only accessible by Bounce Inc as no other approved or prospective tenants have requested access to this shared/ overflow parking. Consequently, we trust that there will be no issue with parking, as our peak demand slots don't collide with neighboring business hours. Therefore, beside

using our private parking our customers can also use basement parking parking. During the day, the off-peak period, our private parking will be enough for all the users, as we are not expecting to reach our full capacity. Our potential client's profile is mostly people that work full-time. Furthermore, our target during business hours are mostly the local schools that would transport the students in a school bus and, therefore, requiring just one or two parking bays.

PART 11 – Staff Numbers

We operate at a 1:20 staff to customer ratio. The venue will be staffed at all times.

The staff will include:

Full Time Venue Manager

Full Time Assistant Venue Manager

Part Time Team Leader

Part Time Hosts

Part Time Coaches

Management will ensure that adequate numbers of staff are employed at the venue to ensure compliance with this Plan of Management and according to the business needs., e.g., potential shift times to optimize the service provided to clients.

All staff members will be first aid trained and those over the age of 18 will hold a valid Working With Children Check.

PART 12 – Waste Management

A waste management report has been performed by Foresight Environmental.

Any waste will only be collected during any hours approved of by Council. In the event that no hours are specified, then the waste removal will be during reasonable hours and so as to minimize the likelihood of disturbance to neighbours. The premises will have specific waste areas to both general and recycling waste and small trash bins will be placed in strategic points so that the users of the space can help maintaining the site clean.

PART 13 – Cleaning

Management will ensure that the venue is cleaned on a daily basis. As far as practicable, management will keep the venue in a clean and tidy manner throughout trading hours.

PART 14 – Insurance

Bounce Inc have both Public Liability and Professional Indemnity insurances for all venues

PART 15 – Complaint Resolution

Management will deal with any complaints received in a sympathetic manner and fully address any reasonable concerns of persons in the area or other third parties without the involvement of the Council or the Police. Where reasonable, management will meet with any complainants and endeavor to fully address any reasonable concerns that are raised. The management will keep record of all complaints.