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# Community and Stakeholder Engagement Report

## Boondah Road, Warriewood - Upgrade (Stage 1 of 1)

Consultation period: Thursday 14 November to Thursday 12 December 2024

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# 1. Summary

This report outlines the outcomes of community and stakeholder engagement as part of a proposal to undertake a significant upgrade of Boondah Road in Warriewood, between Spine Bill Drive and Jacksons Road. This project is a key component of the Warriewood Valley Roads Masterplan, Landscape Masterplan, and Development Contributions Plan, designed to meet the evolving needs of our community.

The upgrade will enhance access to sportsfields, improve connections to the existing road and cycle network, and provide better access to public facilities, including the future Warriewood Community Centre.




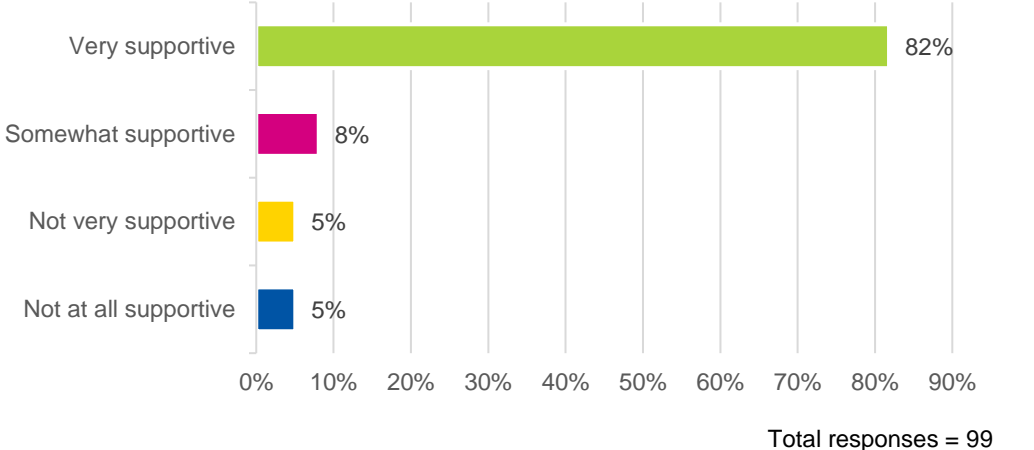

The feedback collected during consultation revealed a high level of support with comments stating the works were very much needed and that new paths in this location would have a positive effect on the safety of walkers and bike riders.

Feedback also suggested Council should consider the provision of bus bays to allow the drop off and collection of children attending sporting events. Comments also indicated that the amount of parking in the area should not be reduced and that the speed of vehicles was a concern.

Respondents who were not supportive of the proposal felt that funding could be better used elsewhere and that the upgrades were not required. Other responses expressed concern about the maintenance of street planting and the impact on the floodplain.

Community feedback will be used to help refine the design including the addition of bus drop off bays on both sides of Boondah Road to accommodate bus access and school drop-off/pick-up zones. This community engagement report along with the revised design will be presented to Council's Local Traffic Committee for approval.




## 1.1. Key outcomes

 <p>Total unique responses</p>	<p>102*</p>												
 <p>How responses were received</p>	<p>Your Say – Survey Written responses (email/letter)</p>	<p>Completions: 99 Number received: 3</p>											
 <p>Online sentiment question: How supportive of the concept design are you?</p>	 <table border="1" style="margin-left: auto; margin-right: auto;"> <caption>Online Sentiment Data</caption> <thead> <tr> <th>Sentiment</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>Very supportive</td> <td>82%</td> </tr> <tr> <td>Somewhat supportive</td> <td>8%</td> </tr> <tr> <td>Not very supportive</td> <td>5%</td> </tr> <tr> <td>Not at all supportive</td> <td>5%</td> </tr> </tbody> </table> <p style="text-align: right;">Total responses = 99</p>			Sentiment	Percentage	Very supportive	82%	Somewhat supportive	8%	Not very supportive	5%	Not at all supportive	5%
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 <p>Feedback themes</p>	<p>Safety concerns Traffic management Accessibility</p>	<p>Parking and sports facilities Walking and bike riding infrastructure</p>											

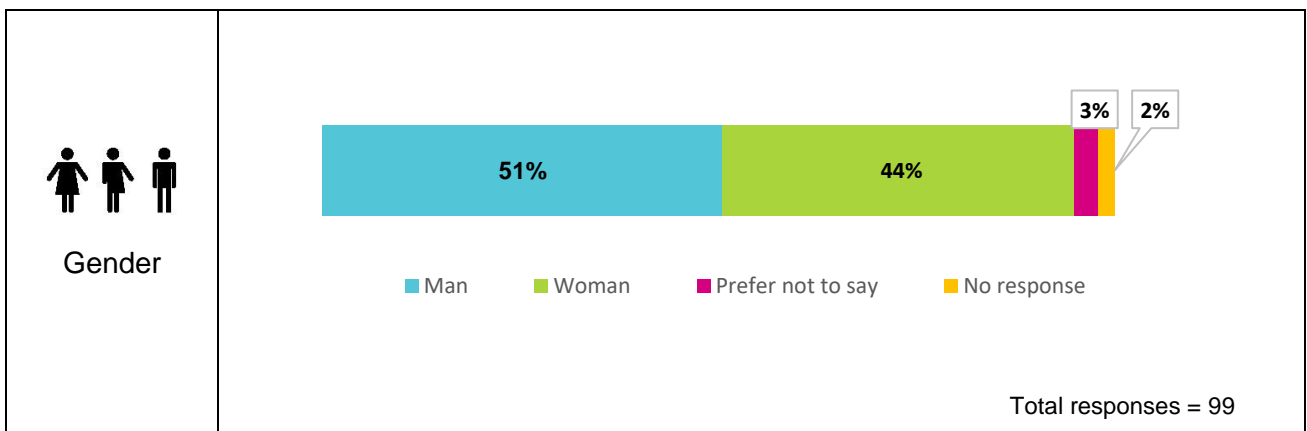
## 1.2. How we engaged

 <p>Have Your Say: visitation stats</p>	<p>Visitors: 1359</p>	<p>Visits: 1708</p>	<p>Average time onsite: 2mins 09secs</p>
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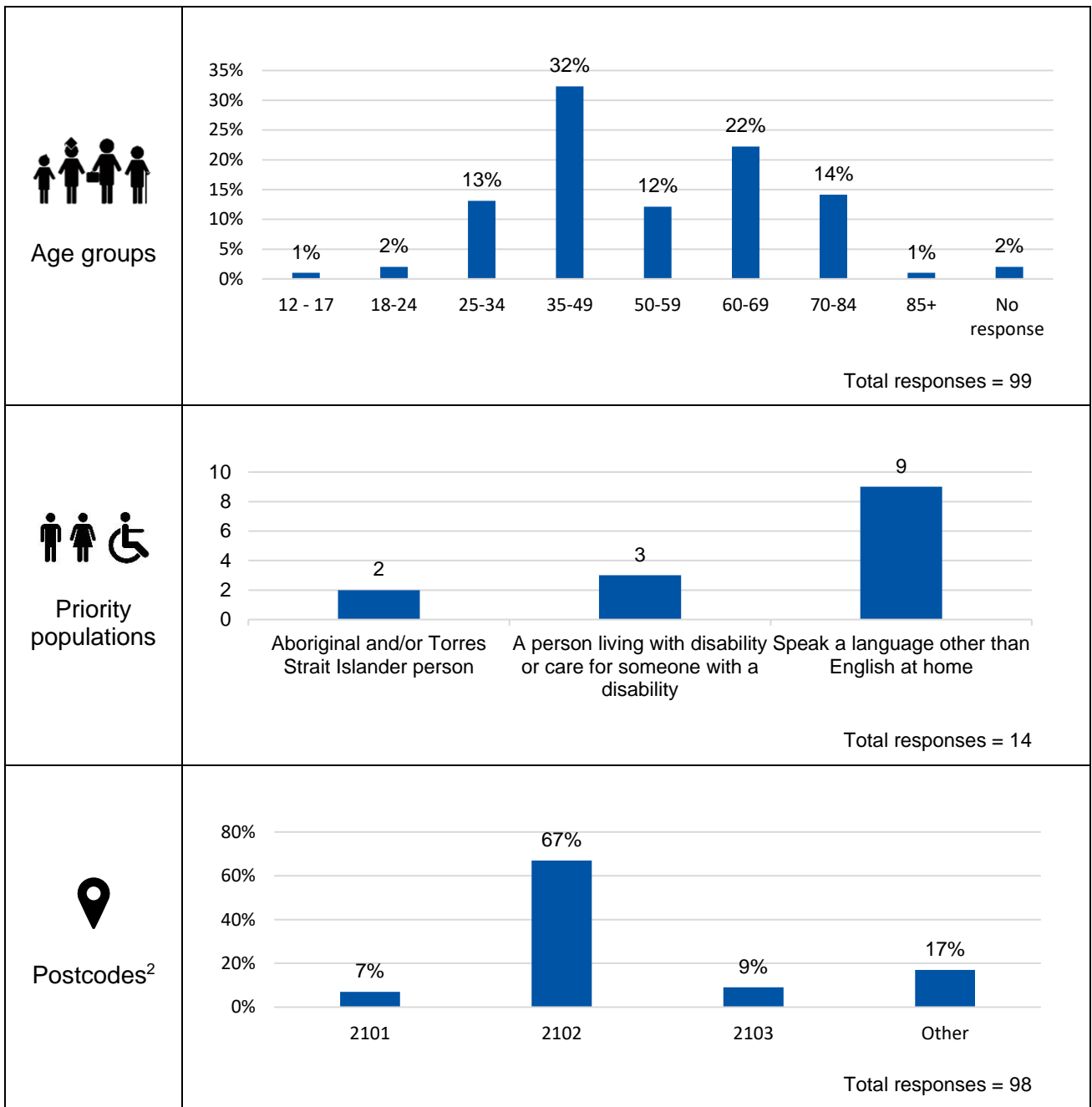
\*Duplicate entries are only counted once.

 Print media and collateral	Letterbox drop: 2102 Site signs used	Distribution: 53 Number of signs: 6
 Electronic direct mail (EDM)	Community Engagement (fortnightly) newsletter: 3 editions Council (weekly) e-News: 3 editions	Distribution: 21,900 subscribers Distribution: 58,100 subscribers
 Key stakeholder engagement	Warriewood Residents Association Bicycle NSW Sportsfield user groups Mater Maria Catholic College Narrabeen Sports High School Narrabeen North Public School	Emails: 6

### 1.3. Who responded<sup>1</sup>



<sup>1</sup> Demographic data was gathered by request only. The data represented only includes those respondents who provided this detail.



## 2. Background

We proposed to undertake a significant upgrade of Boondah Road in Warriewood, between Spine Bill Drive and Jacksons Road. This project is a key component of the Warriewood Valley Masterplan, Landscape Plan, and Section 94 Contributions Plan, designed to meet the evolving needs of our community.

The upgrade will enhance access to sportsfields, improve connections to the existing road and cycle network, and provide better access to public facilities, including the future Warriewood Community Centre.

<sup>2</sup> Other refers to postcodes with fewer than 5 responses.

Key improvements include:

- new 2.5m wide shared-user path for walking and cycling
- new dedicated footpath for pedestrian safety
- new raised pedestrian crossings for improved safety
- addition of designated parking bays
- road surface improvements
- new road markings and signage
- upgrades to existing lighting and new lighting over pedestrian crossings for enhanced safety
- emergency vehicle driveway access bays
- new landscaping
- new shared path connecting to B-line bus stop on Pittwater Road
- new roundabout installed at the Boondah Road and Jacksons Road intersection.

The concept design was based on thorough research, including surveys and geotechnical field investigations.

In conjunction with the proposed Boondah Road upgrade, additional infrastructure improvements are planned for the surrounding area. These include the development of new hard-court facilities with lighting and a refurbished sports amenities building. These projects represent a significant step forward in our ongoing commitment to enhancing urban infrastructure and improving quality of life for the Warriewood community.

### 3. Engagement objectives

Community and stakeholder engagement aimed to:

- build community and stakeholder awareness of participation activities around the upgrade
- provide accessible information so community and stakeholders can participate in a meaningful way on the proposed local changes
- provide balanced and objective information to assist in understanding pedestrian and road safety improvements
- identify community and stakeholder concerns, local knowledge and values, especially from key stakeholders and frequent users of the area
- communicate to the community and stakeholders how their input was incorporated into the planning and decision-making process through reporting and outcome of the Local Traffic Committee.

### 4. Engagement approach

Community and stakeholder engagement for the Boondah Road, Warriewood – Upgrade project was conducted between 14 November and 12 December 2024, and consisted of a series of activities that provided opportunities for community and stakeholders to contribute.

The engagement was planned, implemented and reported in accordance with Council's [Community Engagement Strategy](#) (2022).

A project page<sup>3</sup> was established on our Have Your Say platform with information provided in an accessible and easy to read format.

Key stakeholders, local residents and nearby schools received notification letters requesting feedback on the proposed road safety upgrade.

The project was primarily promoted through our regular email newsletter (EDM), media channels and signage at the location to reach Warriewood Valley residents and those frequenting the area.

Feedback was captured through an online comment form embedded onto the Have Your Say project page. The form included a question that directly asked respondents how supportive they are of the concept plan using a unipolar rating scale<sup>4</sup>.

An open-field comments box provided community members a space to explain or elaborate on their support, not support or neutral sentiment as well as any other feedback they wished to contribute.

Email and written comments were also invited.

#### 4.1. Reaching diverse audiences

A thorough stakeholder mapping exercise was completed to identify and understand the needs of the whole community.

It was determined for this project that it was particularly important to hear from local residents, schools within the catchment area and sporting groups who frequently use the Boondah sportsfields. Our transport officers also met with Bicycle NSW to discuss the project and received their overall support.

We sought feedback on the project through several other activities including:

- information was provided on Council's Have Your Say project page
- direct key stakeholder notification
- direct school notifications
- direct contact with local business
- letterbox drops to nearby residents
- direct contact with resident association
- displays of onsite notification posters
- Mayor's weekly e-news.

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<sup>3</sup> <https://yoursay.northernbeaches.nsw.gov.au/boondah-road-warriewood-upgrade>

<sup>4</sup> A unipolar scale is a rating system that measures only one thing along a single direction. For example, if you're rating happiness, the scale might go from "not happy at all" to "completely happy," without including the opposite feeling, like sadness. It focuses on how much of something is present rather than comparing two opposing qualities.

## 5. Findings

Community feedback on the Boondah Road, Warriewood - Upgrade project highlighted significant safety concerns with the existing infrastructure. Residents, wheelchair users, and parents and families with prams, reported facing daily risks due to the absence of footpaths, forcing them to navigate a high-speed road with blind corners and poor lighting.

In response, the proposed upgrades, including footpaths on both sides, pedestrian crossings, speed management measures, and formal parking areas, received strong community support. Many respondents noted that these improvements would enhance connections between residential areas, sportsfields, schools, and community facilities, creating a safer and more accessible environment.

The feedback revealed overwhelming support for the road upgrade, with 82% of respondents strongly supporting the project. Many described the upgrade as “long overdue” and “essential.” Community members and stakeholders emphasised that the project would improve quality of life for Warriewood Valley residents, reduce accident risks, and promote active transport. The strong support highlights the community’s recognition of the project’s necessity in enhancing safety, accessibility, and connectivity.

**Table 1: Issues, change requests and other considerations**

Theme	Issues, change requests and other considerations raised	Council’s response
Safety concerns	<p>Overwhelming community consensus about the road's current dangerous conditions.</p> <p>Lack of footpaths, poor lighting, and unsafe pedestrian access.</p> <p>Risks for children, families, and people with mobility challenges.</p>	<p>The proposed works will include improvements to lighting and raised pedestrian crossings as well as resheeting of the existing road surface to address these safety concerns.</p>
Walking and bike riding infrastructure	<p>Strong support for new shared-user pathways and pedestrian crossings.</p> <p>Desire for safe routes to schools, sportsfields, and community facilities.</p> <p>Need for connections between residential areas and key destinations.</p>	<p>Noted. The road upgrade and shared-user path is intended to improve access throughout the area.</p>
Traffic management	<p>Requests for speed control measures (speed humps, reduced speed limits).</p> <p>Concerns about speeding vehicles and dangerous driving.</p> <p>Need for improved road surface and roundabout designs.</p>	<p>The project will include new raised pedestrian crossings and speed humps in addition to the existing traffic calming measures.</p> <p>The existing roundabout at Jacksons Road is to be reconstructed as part of the project to increase deflection and slow traffic as they pass through the intersection.</p>



Theme	Issues, change requests and other considerations raised	Council's response
Accessibility	<p>Critical importance for wheelchair users and families with prams.</p> <p>Elimination of current gravel and uneven walking surfaces.</p> <p>Improved mobility between different community areas.</p>	The proposed works will provide a continuous and level route via new and upgraded paths between Spine Bill Drive and Jacksons Road.
Parking and sports facilities	<p>Concerns about parking during sporting events.</p> <p>Need for formal, well-designed parking areas.</p> <p>Considerations for bus access and school drop-off/pick-up zones.</p>	Existing parking will be formalised and the plan will be amended to include bus drop off bays on both sides of Boondah Road.

During the consultation, Council received a number of questions either through direct contact or within feedback received.

**Table 2:** Questions raised and Council's answers

Question raised in feedback	Council's answer
Would the Council facilities be open and available during the weekend to accept overflow of vehicles?	The Boondah site is a working depot that is in use 7 days a week. With large vehicles frequently moving around the site it is not possible to allow public access for reasons of safety and security.
Knowing the flooding history of that area, how will these new works account for major/extreme rain events that used to flood the fields and block the road? Will the extended tarmac and pathways drain somewhere other than the fields?	New kerb and gutter will assist in directing stormwater to the existing pits, and footpaths will be constructed to drain towards the road.
The fields are used by PSSA organisations each Friday - with over 6 buses dropping off, parking and picking children up. Will this design cater for this use?	Plans are to be amended to include bus bays on both sides of the road.
...as far as making things safe, including the council's proposals for Narrabeen and Warriewood beach areas, can you publish the safety data?	Further information on these proposals can be found here, <a href="https://yoursay.northernbeaches.nsw.gov.au/safer-neighbourhoods-local-road-safety-program-narrabeen">https://yoursay.northernbeaches.nsw.gov.au/safer-neighbourhoods-local-road-safety-program-narrabeen</a>
We request confirmation that the footpaths will be connected on the very small chance that they might not be connected.	Yes - the proposed path will link to the existing paths to provide a continuous connection between Macpherson Street and Jacksons Road.

Question raised in feedback	Council's answer
No costing is given for this project; I would be very interested to know how much it would cost.	The project is funded by the Warriewood Valley Development Contributions Plan with an anticipated cost of \$5m. This includes the road resheeting and reconstruction of the roundabout at Jacksons Road.
What will be the impact on the wetlands?	We are currently preparing an REF (Review of Environmental Factors), and this will be taken into account during detailed design to remove or reduce any identified impacts on the local area.

## Appendix 1 Verbatim community and stakeholder responses\*

Click on the link below:

<https://eservices.northernbeaches.nsw.gov.au/ePlanning/live/Common/Output/Document.aspx?t=webdoc&id=9sMhmVSB%2Fu0V0A60ki4OEq==>

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\*Personal details and inappropriate language have been redacted where possible. Spelling and grammatical errors have been amended only where misinterpretation or offence may be caused.

<b>Document administration</b>	
Version	1.0
Date	19 February 2025
Approval	Content provided and approved by Major Infrastructure Projects Team. Responsible manager: Andrew Camarsh
Status	Final
Related Projects	Warriewood Valley Community Centre
Notes	Community and stakeholder views contained in this report do not necessarily reflect the views of the Northern Beaches Council or indicate a commitment to a particular course of action.