



Belrose Bowling Club

Outdoor Family Area and Playground Area - Plan of Management (PoM)

Belrose Bowling Club

146 Forest Way,
Belrose NSW 2085

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PREPARED BY:

Pulse White Noise Acoustics Pty Ltd
ABN: 95 642 886 306
Address: Level 5, 73 Miller Street, North Sydney, 2060
Phone: 1800 4 PULSE

This report has been prepared by Pulse White Noise Acoustics Pty Ltd with all reasonable skill, care and diligence, and taking account of the timescale and resources allocated to it by agreement with Belrose Bowling Club.

Information reported herein is based on the interpretation of data collected, which has been accepted in good faith as being accurate and valid.

This report is for the exclusive use of Belrose Bowling Club
No warranties or guarantees are expressed or should be inferred by any third parties.
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1 INTRODUCTION

The purpose of this Plan of Management (the "Plan") is to establish performance criteria for the **Outdoor Family Area and Playground Area** of the Belrose Bowling Club (Areas as outlined in DA/2022/0932) having regard to the relevant matters under the Environmental Planning and Assessment Act 1979 and the Liquor Act 2007 and any relevant Regulation under that legislation.

This plan has being prepared to satisfy the requirements of the Environmental Health Unit of Northern Beaches Council in relation to concern of noise management from the use of the **Outdoor Family Area and Playground Area**.

Note: This Plan of Management (PoM) is for the Outdoor Family Area and Playground Area ONLY. The existing Plan of Management for the remainder of the Belrose Bowling Club should be consulted for those areas (2020 is the Current Version)

A copy of this Plan shall be available on site at all times and immediately produced for inspection, upon request by Police or Council Officers. A copy of the On-Premise Licence will be kept on site and produced upon a request by Police or Council Officers.

1.1 SITE DETAILS

1.1.1 The Site

The site extends between Forest Way to the east and Andove Street to the west. The site has a 101.295 m wide primary frontage to Forest Way, a 10 m wide secondary frontage to Andove Street, a maximum depth of 223 m and a total area of 17,950 m².

Club Belrose, a registered club, occupies the site and comprises:

- Club house building (formal reception, administration, restaurant, kitchen, bar, lounge area, indoor/outdoor gaming area, stage, dance floor, amenities, loading area etc.)
- 3 bowling greens
- At-grade external carpark

Vehicles can enter the site from both Forest Way and Andove Street, with egress limited to Andove Street only.

The site predominantly adjoins land zoned R2 Low Density Residential containing single dwelling houses, with the exception of Belrose Hotel that is located to the north. A large, aged care facility is located to the north-east and a petrol station is located to the south-east, on the opposite side of Forest Way.

The **Outdoor Family Area and Playground Area** will operate under the planning consent contained within DA/2022/0932. The premises operate under Liquor License (LIQC300225682).

Entry to Belrose Bowling Club for patrons is provided from an entrance on Forest Road and Andove Street.

The premises has been in operation for more than 70 years and enjoys an exemplary record as a responsible Club, community hub and valued neighbour.

The **Outdoor Family Area and Playground Area** has a maximum number of patrons of 100 people + 15 kids at any one time.



2 OPERATIONAL DETAILS

Belrose Bowling Club employs caring, hospitable and well trained staff.

2.1 Operational Hours

The current hours of operation for the Belrose Bowling Club are as follows:

- Monday: 11:00am to 9:00pm.
- Tuesday: 11:00am to 10:00pm.
- Wednesday: 11:00am to 11:00pm.
- Thursday: 11:00am to 11:00pm.
- Friday: 11:00am to 12:00am.
- Saturday: 11:00am to 12:00am.
- Sunday: 11:00am to 9:00pm.

However, in addition to the above the use of the **Outdoor Family Area and Playground Area** will be limited to the following hours with the exception of public holidays and special bowls events.

Day of Week	Associated Closing Time	
	Outdoor Family Area	Playground Area
Monday	8:30pm	8:30pm
Tuesday	8:30pm	8:30pm
Wednesday	8:30pm	8:30pm
Thursday	8:30pm	8:30pm
Friday	10:00pm	8:30pm
Saturday	10:00pm	8:30pm
Sunday	8:30pm	8:30pm

2.2 Operational Procedures

To ensure all patrons vacate the area prior to the times listed above, venue staff should advise all patrons within the **Outdoor Family Area and Playground Area** 15-minutes prior to the times above that the area will be closing shortly, and they would need to move to another area of the venue. In addition, lighting for the area will be turned off prior to the permitted closing time and venue staff will ensure all patrons are vacated from the area. Additionally signage will be displayed with entry conditions.

The playground is entirely enclosed with a fence and is accessed through a lockable gate. The gate will be locked by 8.30pm at the latest each night. This will ensure that no further activity can take place in this area after this time.




3 NOISE

During the planning phase of the **Outdoor Family Area and Playground Area** Pulse White Noise Acoustics (PWNA) were engaged by Belrose Bowling Club to undertake a Noise Impact Assessment (NIA) to determine and assess the potential noise impacts from the use of the **Outdoor Family Area and Playground Area**.

As a result of this assessment the following recommended treatments were put forward:

Belrose Bowling Club Ltd
146 Forest Way,
Belrose NSW 2085



7 ASSESSMENT RESULTS AND RECOMMENDATIONS

Predicted noise levels from the operation of the seating area and playground in full operation has been predicted. To ensure compliance is achieved, the following recommendations must be implemented

- **Operational Hours:**
 - Not before 7:00am and not after 10:00pm
- **Patrons:**
 - Seating area: 100
 - Playground: 15
- Background music within with the seating area and or playground area is not permitted.
- A contact number must be displayed for the purposes of receiving any complaints if they arrive.
- Signs must be displayed at all exits reminding patrons to be mindful of noise when using the external area.
- Plan of Management (PoM) should be updated to include the recommendations above.

On the assumption that the recommendations outlined are incorporated compliance with the acoustic project criteria outlined in section 5 above will be achieved.

Note:

- As per above the outdoor seating area is to be limited to 100 patrons for compliance with the noise emission requirements outlined above. However, this is currently 20 less that the area is capable of accommodating. Should an additional 20 patrons be within the seating area an additional 1dBA would be expected. As per commentary above an increase of less than 2dBA overall is negligible.
- Similarly, the playground area is to be limited to 15 children for compliance with the noise emission requirements outlined above. However, this is currently 5 less that the area is capable of accommodating. Should an additional 5 patrons be within the playground area an additional 1dBA would be expected. As per commentary above an increase of less than 2dBA overall is negligible.

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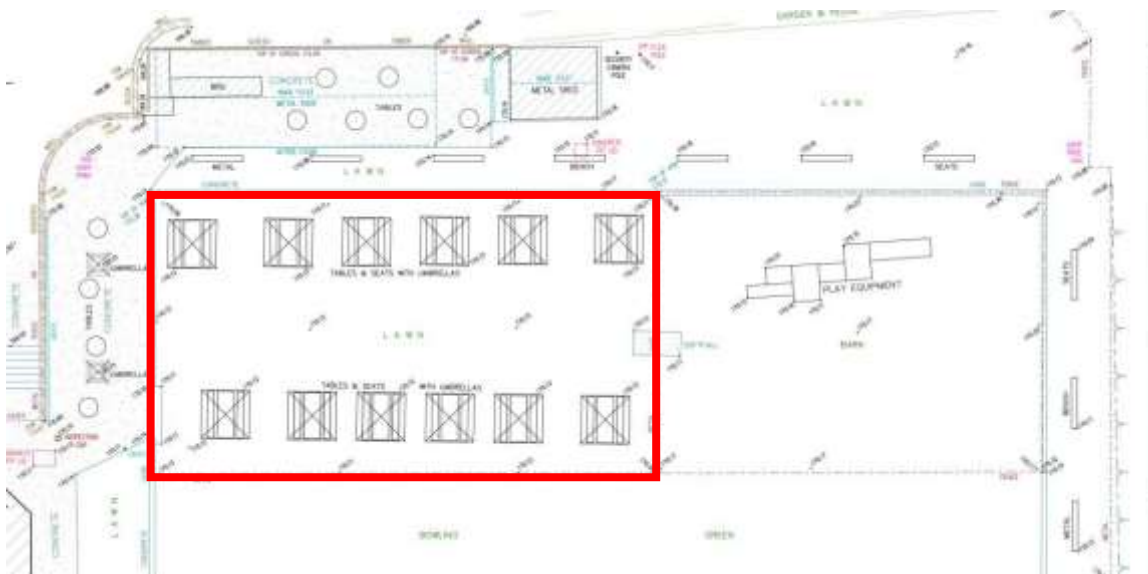
3.1.1 Operational Hours

Whilst the PWNA report allows use of the area until 10:00pm, hours of operation must be followed as per section 2.1 above.

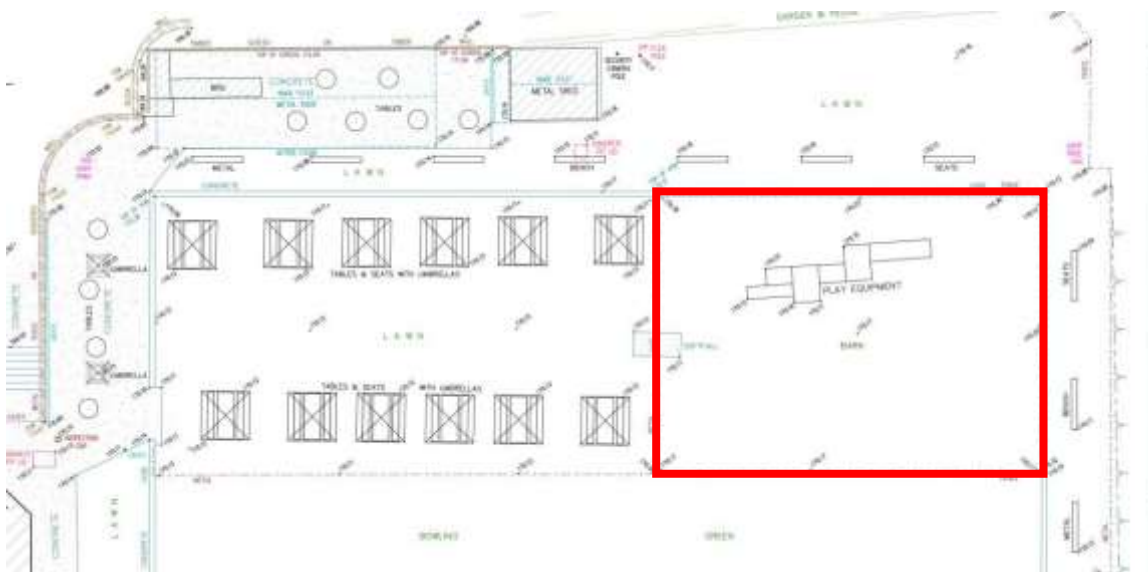
3.1.2 Patron Limits

Venue staff must ensure no more than 100 people are within the seating area at any time. For clarity the seating area is shown in the red box below.

The seating capacity is restricted to under 100 available seats. Regular checks will be made to ensure that patronage is on or below this number:



In addition to above, Venue staff will make regular checks to ensure that no more than 15 kids are within the playground area at any one time. For clarity the playground is shown in the red box below. Additionally, signage will reinforce conditions of use.





3.1.3 Signage

Signage shall be erected and maintained in a clear and prominent position adjacent to all points of egress, requesting that patrons utilising the **Outdoor Family Area and Playground Area** do so in a manner respectful of the surrounding area, or wording to that effect.



4 COMPLAINTS AND INCIDENT REGISTER

A Club employee shall ensure that details of the following are recorded in the Belrose Bowling Club Incident Register.

- Any incidents that occurred either in **Outdoor Family Area and Playground Area** or in the immediate vicinity.
- Any complaints made directly to the management or staff of Belrose Bowling Club by local residents or business people, about the operation of **Outdoor Family Area and Playground Area** or the behaviour of its patrons.
- Any visits by any NSW Police Officers, OLGR Special Inspectors and Council Officers noting their agencies or departments, reasons for the visits and results of the visits.
- Date and time of the incident;
- Nature of the complaint;
- Address and contact details of the complainant;
- Any actions proposed to deal with the complaint; and
- The licensee shall make the Incident Register available to NSW Police Officers, OLGR Special Inspectors and Council Officers on request, where not possible, within 24 hours of the request

Persons who wish to make a complaint about the premises to management should contact 02 9451 5803. Calls to this number will be always answered when the premises is trading. Any staff member answering such a call must do so in a polite, sympathetic and courteous manner.

Records of complaints and action taken are to be recorded in the incident register as outlined above.

The Incident Register is to be reviewed regularly by the licensee to ensure that complaints, where possible, are being dealt with appropriately, responded and addressed to immediately.



5 MANAGEMENT MEASURES

5.1 General Amenity

The licensee shall consider the amenity of neighbours and shall take all reasonable measures to ensure the conduct of patrons in the **Outdoor Family Area and Playground Area**.

The licensee will take all reasonable measures to ensure that the behaviour of staff and patrons when entering or leaving the **Outdoor Family Area and Playground Area**.

5.2 Waste Management

All waste and waste receptacles shall be stored in the waste storage.

5.3 The Responsible Service of Alcohol

The license attached to the Belrose Bowling Club shall be exercised – at all times – in accordance with the provisions of the Liquor Act and Regulation.

5.4 Staff training and acknowledgement

The licensee shall ensure that all new regulations and frequent trainings and briefing of all employees are duly undertaken to ensure that all current employees have a clear understanding of all expectations, procedures and requirements.