

Operational Management Plan - 26 Orchard Road, Brookvale

Bucketty's Brewery Pty Ltd - Amended 14.11.22

Proposed Events: AIM & Purpose

This proposed development involves temporary use of the land for special events, which include charity fundraisers and community collaboration events. This involves an expansion of the artisan food and drink industry for operation during a 10 hour period five times a year.

Increased Capacity

As approved under DA2020/0160 and modified by Mod2021/0439, the current hours of operation for the Taproom/Cellar Door Hours for Saturday is 12:00 PM to 12:00 AM (midnight) with a capacity of 130 patrons max from 12:00 PM to 4:00 PM, and a capacity of 200 patrons max from 4:00 PM to 12:00 AM.

The proposed operational details for the events are as follows:

Event Duration: 2:00 PM to 12AM (midnight) on a Saturday or Public Holiday or Sunday 2PM to 10PM

Patron Capacity: 500 patrons.

Frequency: Up to 5 times in a 12 month period

Key aspects of the proposal include the following:

- Preparation of the event/ temporary use area from 9:00 AM
- The event will include serving of an expanded range food and beverage along with entertainment, and sale of merchandise;
- The area includes all existing patron spaces (front, inside, and rear) as well as use of the access way to Mitchell Road (additional);
- Temporary use closing time to patrons: 11:30 PM. Close-down by staff from 11:30 PM to 12:00AM.
- The site secured with existing fencing to provide two-entry points, one each on the northern (Orchard Road) and eastern sides, as marked on the event plans (Mitchell Road);
- Commissioned security to ensure a safe and orderly operating environment;

- Food will be provided on-site via 3 movable food vans;
- Live music inside the venue;
- Temporary amenities (Portaloos) to be provided on site for the temporary event; and
- Decommissioning of the event site by 12:00 PM on the following day.

Staff numbers

During preparation hours: 5

During event hours: 10 to 20

Only RSA trained servers will work in the premises.

Noise generation

The Premises shall comply with the following:

- No live amplified music after 10pm Sunday to Thursday (except for public holidays).
- Southern roller door is to be closed prior to 10pm on evenings where live amplified music is performed inside the building.
- Amplified music will cease at midnight, and amplified music shall not exceed a maximum reverberant noise level of 90 dB (A) within the bar service area.
- Furthermore, the LA10 noise level emitted from the premises shall not exceed the background noise level in any Octave Band Centre Frequency (31.5Hz-8kHz inclusive) by more than 5dB at the boundary of any affected residence.
- Therefore, the Noise Restriction condition will ensure no unreasonable noise impact will occur as a result of the proposed event. Any music emanating from the venue will comply with the Environmental Protection (noise) regulations 1997.
- The temporary use will be undertaken at a time during the weekend when most other businesses within the industrial area are not operating and therefore will not adversely impact upon neighbours.
- Bucketty's Brewery will advise patrons when leaving the premises to keep noise to a minimum. We will ensure that staff and patrons coming and going from the premises, in particular leaving, will minimise noise and be aware of noise sensitive neighbours.
- A noise complaints register will be kept by Bucketty's Brewery and all complaints will be recorded and discussed at the weekly staff meeting.

Management of occupancy numbers and Security:

- For additional capacity events three (3) Security Guards that are required to be present for the duration of the event and for 30 minutes after the event concludes or until the last patron leaves the vicinity of the licensed premise.
- Two (2) responsible service of alcohol staff members present for the entire duration of the event.
 - a) responsible service of alcohol marshals will have the sole role of observing and monitoring levels of intoxication and are not to complete other roles e.g. service of alcohol.
 - b) The Security guards will be present for 30 mins after the event concludes or until the last patron leaves the vicinity of the licensed premise.

Seating

During special events additional standing and low tables will be provided with additional seating provided.

Service of Alcohol

- Alcohol be served according to the legal and moral requirements of the brewery's liquor licence with the safety and well-being of patrons our priority.
- Only RSA trained servers will work in the premises.
- The brewery is committed to responsible service of alcohol practices and insists servers do not consume alcohol when on duty.
- People under 18 will not serve alcohol.
- The brewery does not encourage excessive or rapid consumption of alcohol. We do support beer education and the enhanced enjoyment of our beer through the knowledge of how it was made and what ingredients go into making good beer. We regularly run tasting events to encourage responsible enjoyment of beer.
- When serving non pre-packaged alcohol, standard drink measures will be served at all times.
- When serving pre-packaged alcohol for take away, no sales will be conducted to anyone displaying the effects of alcohol.
- Takeaway sales will be conducted over the bar, with cans available through fridges adjacent to the bar.
- Information posters about standard drink measures will be displayed at the bar.
- The liquor licence and all legal signage will be displayed at the bar.

- All names of RSA trained bar staff are available for inspection.
- An incident register shall be maintained, and any incident recorded.

Alcohol alternatives & Water stations

- Free tap water is provided free of charge at a self service tap at each bar where alcohol is served.
- Bucketty's Brewery is committed to selling good, zero, mid and low strength alcohol beer which will be sold at a discounted price to full strength options.
- Non Alcoholic tins from Heaps Normal and Big Drop are available for sale.
- Non-alcoholic spirits are sold at the bar from local distillery Seadrift.
- Soft drinks and juice are available for purchase.

Safety

- Access and egress. As per the recommendations from contained within Credwell's BCA statement, access and egress on both Mitchell Road and Orchard Road will remain unlocked for the duration of the event. A security guard will be placed at each location to ensure management of numbers and to identify people with signs of intoxication.
- No open containers of alcohol are permitted to be taken off the licensed boundary of the event.
- Immediately after the person in charge of the licensed premises or a staff member becomes aware of any incident involving an act of violence causing injury to a person on the premises, the person in charge of the licensed premises and/or staff member will:
 - a) Take all practical steps to preserve and keep intact the area where the act of violence occurred,
 - b) Retain all material and implements associated with the act of violence in accordance with the crime scene preservation guidelines issued by NSW Police, as published from time to time on the Liquor and Gaming NSW website,
 - c) Make direct and personal contact with NSW Police to advise it of the incident, and
 - d) Comply with any directions given by NSW Police to preserve or keep intact the area where the violence occurred.
 - e) In this condition, 'staff member' means any person employed by, or acting on

behalf of, the licensee of the premises, and includes any person who is employed to carry on security activities (eg. crowd controller or bouncer) on or about the premises.

Increased Food Vendors

- Food of a substantial nature will be available on site for the duration of the event. Food will be provided on-site via 3 movable food vans as marked on the event plans.
- Prior to the event, all food businesses will notify Council according to the Food Act 2003 by submitting a complete 'food business owner details form'.
- All food operators must comply with the Food Authority's 'GUIDELINES FOR MOBILE FOOD VENDING VEHICLES'.
- In addition to the existing service areas, temporary food and beverage vans will be provided outside, as marked on the event plans. It will facilitate orderly service of beverages, avoid excessive patron queuing, and assist in managing the numbers of attendees inside and outside of the venue.

Waste Management

- At the conclusion of the event the footpath and gutter areas along Orchard Road and Mitchell Road will have litter removed and disposed of in the event waste bins.
- Litter will be removed from at least 10 metres on either side of both entrances to the event.
- Bins will be provided for separate collection and disposal of recycling and general waste. Bins will be appropriately signed to encourage customers/attendees to properly dispose of recycling.
- Enough bins will be available for both recycling and general waste to prevent overloading and/or spillage of waste from the bins.
- During events additional general waste and recycling bins will be used to ensure over filling, all bins will be stored within the storage area at the rear of the site, as indicated on the site plan.

Marquee for Wet weather

- In the event of wet weather and/or hot weather, Bucketty's will have 4 x marquees set up to maintain additional seating outside.
- The marquee dimensions are each 3m x 3m.

Additional Toilets

- Toilets Existing sanitary facilities are: Female - 3 WC, Male - 2 WC and 3 Urinals, Disabled - 1 WC.

- As per the BCA statement prepared by Credwell, we will increase toilet and washbasin capacity by adding 4 portable toilets with included washbasins during events.

Parking and Safe transport

The event proposes the outdoor use of the car parking area (provision of 5 car spaces) and the resulting reduction in on-site car parking for the time of the event. In support of this deficiency the following key points are noted:

- The close proximity of the site to the various bus routes operating along Pittwater Road. Directions and schedules of the nearby B line will be offered whenever possible by staff.
- Operation of the event outside of regular business hours being 9-to-5 Monday to Friday. The availability of on-street parking during this time of the week being after 2 pm on Saturday when it is reasonable to expect that businesses within the industrial area are closed.
- Being a licensed event, attendees will be encouraged to carpool or catch other forms of public transport rather than utilising private vehicles. This message will be communicated on promotional material for the event.
- The brewery understands and accepts its responsibility to the safety of our customers and staff.
- Bar staff shall encourage brewery visitors to make alternate safe transport arrangements if they are considered to exceed .05 blood alcohol concentration (or .00 if probationary driver).
- Telephone calls will be made free of charge to arrange a taxi or other transport.
- Contact telephone numbers for taxi services will be clearly displayed.

Smoke free

- The brewery has a smoke free policy within the venue that is reviewed regularly in conjunction with this Alcohol Management Policy.
- Signs are erected near the entry to the premises instructing patrons to smoke outside the 4m exclusion zone of the property boundary.
- Staff will regularly monitor patrons to ensure they adhere to our smoke free policy, should a patron ignite a cigarette we will politely request they leave the premises, directing them to smoke beyond the exclusion zone or extinguish their cigarette immediately.

