
Sent: 9/07/2019 12:24:59 PM
Subject: Telstra Tower for War Vets Narrabeen

I am writing to plead for council to approve the Telstra Tower planned for the RSL LifeCare Narrabeen. I have been a resident in this complex for 3 years and in that time, I have been dismayed and angry about the lack of phone service veterans have to endure.

This is a dire situation, as you have to run outside with your phone to get any reception at all. I identified this as an OH&S situation immediately upon arrival and expected that this was a temporary situation. I realise that maybe our elderly residents are not email literate and that probably accounts for the lack of written complaints to you.

To see old people having to run outside - whatever the weather to make or receive a call - is very distressing and extremely dangerous. In fact it is a major accident waiting to happen. I cannot understand how remiss Council and Telstra have been in denying us what is a basic right for all people, let alone people who are aged and often infirm and need to access emergency services.

I hope Council will recognise that this a MAJOR and SERIOUS problem and it demands immediate remediation and support for your constituents.

Yours sincerely

Ann Phillips

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