

Event Risk Assessment



The Drop Festival 2020 Manly

Event Risk Assessment - The Drop Festival - Manly

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1 Introduction

This document is an Event Risk Assessment for The Drop Festival, Manly, to be held at Keirle Park, Manly, NSW on Saturday 14th March 2020. It is a practical plan considering the overall approach to risk and operational detail.

This Risk Assessment reflects regulatory requirements, standards and guidelines, risk management for key elements of the event, and risk controls and specific mitigating actions.

Sheridan Consulting Group have been engaged by The Drop Festival to complete an Event Risk Assessment on the event to be held at Keirle Park, Manly, NSW.

The Risk Assessment has been completed in compliance with AS/NZS ISO 31000 "Risk Management – Principles and Guidelines" with consequences assessed and operational/ event controls and activities put in place.

The Risk Assessment has identified a number of risks that are associated with the event and these risks have been rated. Recommended risk controls have been made against each risk in an attempt to eliminate or minimise the inherent risk rating to an acceptable level. However, it must be noted that not all residual risk ratings will reduce despite the application of risk controls and this is where the action taken is extremely important such as immediate action or senior management attention or manage by routine procedures etc.

Implementation of the risk controls is the responsibility of The Drop Festival to manage and follow up and those stakeholders identified in the risk register.

The risks included but not limited to under The Drop Festival Manly Event Risk Management Strategy are:

- Crowd Management
- Security & Public Safety
- Site & Structural Safety
- Event demographic and patron behaviour
- Experience of organiser or key suppliers
- Flood Risk Management
- Alcohol Management & Licensing

2 Background

Keirle Park in the suburb of Manly, in Sydney's Northern Beaches will host The Drop Festival on Saturday 14th March 2020. This will be the third event of The Drop Festival. The event is a music festival that will follow the Australian leg of the World Surf League Championship (WSL). The event focuses on good food, music and art in a family friendly environment that brings world class artists alongside world class surfers.

3 Scope of Risk Management Plan

This document is to be read in conjunction with the following documents;

- The Drop Festival Manly Event Management Plan
- The Drop Festival Manly Emergency Response Plan
- The Drop Festival Manly Security Management Plan
- The Drop Festival Manly Crowd Management Plan
- The Drop Festival Manly Medical Management Plan
- The Drop Festival Manly Health Management Plan
- The Drop Festival Manly Traffic Management Plan
- The Drop Festival Manly Transport Management Plan
- The Drop Festival Manly Harm Reduction Plan
- The Drop Festival Manly Safe Event Guidelines
- The Drop Festival Manly Alcohol Management Plan
- The Drop Festival Manly Adverse Weather Plan
- The Drop Festival Manly Noise Management Plan
- The Drop Festival Manly Waste Management Plan
- The Drop Festival Manly Flood Risk Management Plan
- NSW Government Guidelines for Music Festival Event Organisers Revised December 2019

This covers all safety and security activities scheduled for The Drop Festival Manly, including safety risks to staff, contractors, and members of the public. It covers the operational period from bump in on Tuesday 10th March 2020 until bump out and venue handover on Monday 16th March 2020.

4 Duty of Care

NSW Work Health and Safety Act 2011

From 1 January 2012, events hosted in NSW fall under the Work Health and Safety (WHS) Act 2011.

Under the Act, The Drop Festival is considered as a 'Person Conducting a Business or Undertaking' (PCBU) and as such has specific obligations and duties as the event producer.

Under section 5 of the Act, The Drop Festival must manage risks:

- To eliminate health and safety risks so far as is reasonably practicable; and
- If it is not reasonably practicable to eliminate risks to health and safety, to minimise those risks so far as is reasonably practicable.

This duty applies to the health and safety of workers engaged or caused to be engaged by The Drop Festival for the event.

Under the Act, these people could include:

- Employees
- Contractors or subcontractors to The Drop Festival Manly event; and
- Employees of contractors or subcontractors to The Drop Festival Manly event.

Other organisations supplying goods and services to the event also have obligations to comply with reasonable instructions from The Drop Festival regarding health and safety and to manage safety risks under their control.

The Act also imposes responsibilities on The Drop Festival and other stakeholders who deliver goods and services to the event, toward the health and safety of members of the public that are affected by the activities of the event.

5 Event Details

The Drop Festival – Manly 2020, is a ticketed event that occurs over a single day. Patrons can either pre-purchase tickets or buy tickets on the day if not already sold out. The Drop Festival is an 18+, licensed event.

The Drop Festival Manly will feature various artists playing over the course of the afternoon and evening in a family friendly environment.

The event will commence from 1:00PM and conclude at 10:30PM and is expected to draw a crowd of 4,500 - 5,000 people, with Maximum Capacity of 7,000 Pax.

Artists performing at The Drop Festival 2020 are;

- Allday
- Ball Park Music
- Boy & Bear
- DZ Deathrays
- Graace
- Kita Alexander
- The Presets

Key Dates for The Drop Festival Manly are;

Date	Activity
Tuesday 10 th March	Site markup, site build, plant deliveries
Wednesday 11 th March	Stage build, site build & temporary structures
Thursday 12 th March	Stage build, site build & stock deliveries
Friday 13 th March	Production load in, site dress & stock, site lighting test, stage lighting focus
Saturday 14 th March	EVENT DAY
Sunday 15 th March	Load out site & staging
Monday 16 th March	Load out site & staging – Venue handover

5.1 Site Plans

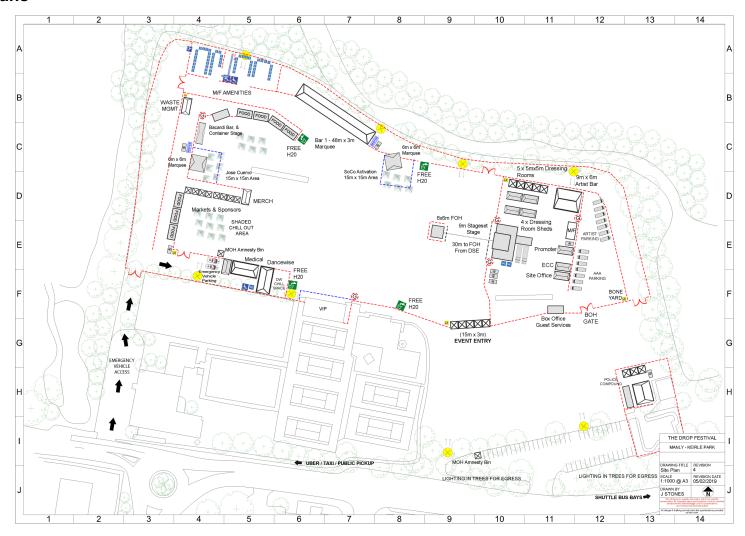


Image: Internal Site Plans for The Drop Festival Manly.

6 Document Review

The following documents were reviewed in order to complete this Event Risk Assessment;

- The Drop Festival Manly Event Management Plan
- The Drop Festival Manly Risk Plan
- The Drop Festival Manly Production Schedule
- The Drop Festival Manly Site Plans
- The Drop Festival Manly Emergency Response Plan
- The Drop Festival Manly Traffic Management Plan
- The Drop Festival Manly Security Management Plan
- The Drop Festival Manly Noise Management Plan
- The Drop Festival Manly Medical Management Plan
- The Drop Festival Manly Health Management Plan
- The Drop Festival Manly Transport Management Plan
- The Drop Festival Manly Harm Reduction Plan
- The Drop Festival Manly Event Safety Management Plan
- The Drop Festival Manly Alcohol Management Plan
- The Drop Festival Manly Adverse Weather Plan
- The Drop Festival Manly Flood Risk Management Plan

7 Communications

On-site communications will occur via:

- Two-way radio amongst event management team and security
- Mobile phone amongst event management team and other external stakeholders; and

Portable Radios

Radios for all key management personnel & security staff, with a mixture or RSM, in-ear earpieces and discreet microphones.

Mobile Phones

Mobile phones shall be carried by all Event Management Team stakeholders. In the event of an emergency they are the secondary mode of communications after two-way radios.

There will be a complete Event Contact List that will be distributed to all managers for the event.

8 Emergency Procedures

Emergency procedures for The Drop Festival Manly will be executed under the event specific Emergency Response Plan. The site will have an Emergency Control Organisation (ECO) under the ERP which covers specific responsibilities and roles during an incident.

Emergency Management

The Chief Warden will take charge of the emergency situation and handover to responding emergency services.

Access to Exit Routes

Emergency exit routes and assembly areas shall be accessible at all times.

Clear access route for emergency vehicles will be available to Keirle Park. There will be staging areas for ambulance and other emergency service vehicles within the event space.

Emergency Assembly Areas

The Emergency Response Plan will have emergency assembly areas and the ECO will direct all occupants of the event to the assembly area in the event of an emergency evacuation.

9 Consultation

The methodology used for the project was based on the following activities:

- Consultation and information gathering from The Drop Festival, Northern Beaches Council, NSWPF;
- Meetings with The Drop Festival and other stakeholders.
- Consultants professional judgement.
- Build and Bump-out Schedule (Project Plan);
- Event Site Plans;
- Event Run Sheet
- Safe Work Method Statements for higher risk activities
- Any other documentation that may assist with this event's risk assessments.

10 Risk Assessment Process

The Sheridan Consulting Group strategic risk management methodology incorporates the identification of risks within a thematic framework around **People, Property, Information and Reputation**. Underpinning this methodology is professional experience and the guidance from the following standards / codes of practice and publications. This enables a detailed, nuanced and holistic approach to strategic risk management within the context of the event.

- WHS Legislation and Codes of Practice.
- AS/NZS ISO 31000:2018 Risk Management Principles and Guidelines. (Standards Australia).
- HB 158-2010 Delivering assurance based on ISO 31000:2018 Risk Management Principles and Guidelines (Standards Australia).
- HB 167:2006 Security Risk Management (Standards Australia).
- AS/NZS 4421: 2011 Guards and Patrol Security Services
- AS 8004: 2003 Protection Programs for Entities
- HB 229: 2006 Why and How of Complaints Handling Handbook (Standards Australia)
- Australia and New Zealand Police Advisory Agency Recommendations for CCTV Systems (2014).
- Security Risk Management Body of Knowledge (SRMBOK) RMIA.
- The Purple Guide to Health, Safety and Welfare at Music and Other Events.

 (http://www.thepurpleguide.co.uk/)
- The Green Guide (Safety at Sports Grounds) Department for Culture, Media and Sport http://www.safetyatsportsgrounds.org.uk/publications/green-guide
- Managing Crowds Safely A guide for organisers at events and venues http://www.hse.gov.uk/pubns/books/hsg154.htm
- Understanding Crowd Behaviours: Guidance and Lessons Identified
 http://library.college.police.uk/docs/cabinetoffice/guidancelessons1.pdf
- NSW Government Accessibility Guidance
 http://www.dpc.nsw.gov.au/programs and services/events/event accessibility
- Event starter guide: A resource for organising events in New South Wales
 http://www.walgett.nsw.gov.au/f.ashx/Eventsguide.pdf
- National Emergency Risk Assessment Guidelines: practice guide Australian Government https://www.ag.gov.au/EmergencyManagement/Tools-and-resources/Publications/Documents/Handbook-series/NERAG-Handbook11.pdf
- Active Shooter Guidelines For Places Of Mass Gathering Australia-New Zealand Counter-Terrorism
 Committee http://www.nationalsecurity.gov.au/Media-and-publications/Publications/Documents/active-shooter-guidelines-places-mass-gathering.pdf

- National Guidelines For The Protection Of Places Of Mass Gathering From Terrorism Australia-New
 Zealand Counter-Terrorism Committee http://www.nationalsecurity.gov.au/Media-and-publications/Publications/Documents/national-guidelines-protection-places-mass-gatherings.pdf
- National Guidelines For Protecting Critical Infrastructure From Terrorism Australia-New Zealand
 Counter-Terrorism Committee http://www.nationalsecurity.gov.au/Media-and-publications/Publications/Documents/national-guidelines-protection-critical-infrastructure-from-terrorism.pdf
- AS3745:2010 'Planning for Emergencies in Facilities'.
- Facility Management Association 'Guidelines for Managing Risk' 2004.
- Music Festivals Act 2019.

Sheridan Consulting Group has prepared a Strategic Risk Register specific to The Drop Festival Manly 2020.

Risk is measured in terms of the likelihood of an event occurring and the magnitude of the consequences. The methodology was undertaken in accordance with the Australian/New Zealand Standard – Risk Management – Principles and guidelines (AS/NZS ISO 31000:2018) and the companion document Risk Management Guidelines (HB 436:2004).

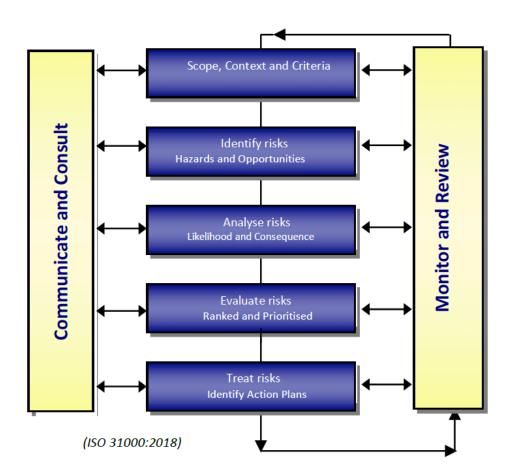
As an outcome, those risks identified and the analysis of likelihood and consequence as well as suggested mitigation strategies will be entered into a risk register. Once mitigation strategies are suggested, the identified risks are then further reviewed to determine how the likelihood / consequence and risk level can be influenced. A final residual risk level is then achieved for each identified risk.

Key risks will be grouped under a thematic approach as follows;

- Public Safety / Injury.
- Traffic / Transport.
- Command / Control / Communication.
- Emergency Management / Crisis Management.
- Media/ Communications / Reputation management.
- Security (Crime and Terrorism).

In undertaking this risk assessment, and development of mitigation strategies, the review team has obtained information from the following areas:

- Interviews with key people.
- Site Inspections.
- Review of venue documentation.
- External sources of information.



Event Risk Management Process – Overview

Control Hierarchy

The control hierarchy is a list of control measures, in priority order, that can be used to eliminate or minimise exposure to hazards. Below is the control hierarchy with general examples of each control measure:

Elimination - Avoid the risk by removing the hazard completely.

Substitution - Use less hazardous procedure/substances equipment/process.

Isolation - Separate the process from people using barriers/enclosures or distance.

Engineering - Controls Mechanical/physical changes to equipment/materials/process.

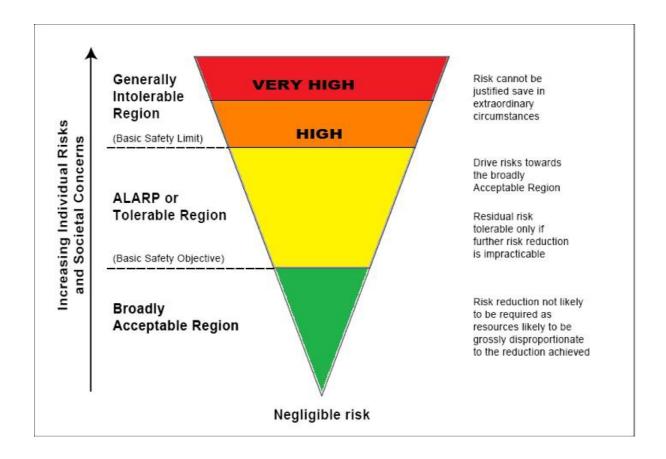
Administrative - Controls Change procedures to reduce exposure to a hazard

Personal Protective Equipment - Gloves, hats, boots, goggles, masks, clothing etc.

Toleration of Risk

ALARP – As Low as Reasonably Practical

Cost effective Mitigation processes



11 Risk Tables

	TABLE 1 - LIKELIHOOD ASSESSMENT									
LEVEL	DESCRIPTOR	GENERALISED DESCRIPTION/INDICATORS								
Α	ALMOST CERTAIN	There is credible information suggestion that the incident/event/action will occur.								
В	LIKELY	The incident/event/action has been assessed as likely to occur								
С	POSSIBLE	The incident/event/action may occur								
D	UNLIKELY	The incident/event/action has been assessed as unlikely to occur								
E	RARE	The incident/event/action could occur in exceptional circumstances								

		TABLE 2 - CONSEQUENCE TABLE
LEVEL	DESCRIPTOR	GENERALISED DESCRIPTION/INDICATORS
1	INSIGNIFICANT	No injuries to people; No assets lost; Minor damage only to assets; No disruption to programs and goals.
2	MINOR	Minor injuries to people - medical treatment not required; Incident contained on-site; Recovery operation not required; Minor loss or damage to assets; Minor disruption to programs or goals.
3	MODERATE	Some injuries to people - medical treatment required; Incident contained on-site with external assistance; Recovery operation required; Moderate loss or damage to assets; Moderate disruption to programs or goals.
4	MAJOR	Extensive personal injuries resulting in hospitalisation OR single death; Incident extends off-site and required coordinated multi-agency response; Extensive recovery operation required; Major loss or damage to assets; Major disruption to vital programs and functions.
5	CATASTROPHIC	Multiple deaths; Incident extends off-site and requires a significant coordinated multi-agency response; Containment may not be possible; Significant detrimental effects requiring an extensive recovery operation; Critical infrastructure/asset loss; Significant disruption, including possible termination, to vital programs and functions.

	TABLE 3 – RISK ANALYSIS MATRIX										
	CONSEQUENCE										
		1 INSIGNIFICANT	5 CATASTROPHIC								
	A (ALMOST CERTAIN)	LOW	MEDIUM	HIGH	EXTREME	EXTREME					
ПООР	B LOW		MEDIUM	нідн	EXTREME	EXTREME					
ГІКЕГІНООВ	C (POSSIBLE)	LOW	MEDIUM	MEDIUM	HIGH	HIGH					
	D (UNLIKELY)	LOW	LOW	MEDIUM	MEDIUM	HIGH					
	E (RARE)	LOW	LOW	MEDIUM	MEDIUM	MEDIUM					

	TABLE 4 - RISK CRITERIA TABLE										
DESCRIPTOR	TREATMENT	GENERALISED DESCRIPTION/INDICATORS									
EXTREME	AVOID	Immediate action required - Risk shall be eliminated or if elimination is not possible - controlled by taking actions to reduce the likelihood / consequences or both. Executive attention required. Further research recommended on analysis or vulnerability									
HIGH	TREAT	Action Required – specific risk controls Senior Management attention required – focused and detailed review and attention. Further research may be required on analysis or vulnerability									
MODERATE	TREAT	Some action required – risk controls / generic or specific to risk context (SOPS) Management responsibility must be specified									
LOW	ACCEPT	Action may not be required – monitor and review Managed by routine procedures									

12 Risk Register

#	Risk Type	Risk Description			Risk	Control Measure	Residual			Responsible .
			Ratii					k Ratir		Person/s to
			Likelihood	Consequence	Rating		Likelihood	Consequence	Rating	complete actions
1	Public	Insufficient planning and lack of	С	4	Н	Development of Risk Management Plan and Event	Ε	4	М	The Drop
	Safety/Worker	integration between event				Management Plans				Festival
	Safety	stakeholders to address risks and				Development of Security Management Plan				
		safety issues across the event				Development and signoff of Medical Plan and first aid				WSL
		resulting in injury/ death of a				on site				
		person/s.				Identification and engagement of key stakeholders				Northern
						for plan development				Beaches
						Sharing of plan documentation and required sign offs				Council
						of all event planning documentation				
						Security Guards deployed as per the Security				Engaged
						Management Plan				Contractors
						Security Guards trained in First Aid				
						Site walkthrough and inspection completed by Safety				
						Officer prior to event				

#	Risk Type	Risk Description	Inherent Risk		Risk	Control Measure Residual	Responsible
			Ratii	ng		Risk Rating	Person/s to
			Likelihood	Consequence	Rating		complete actions
						 Identified vulnerable sites rectified prior to event commencement and monitored during event. CCB's on standby and qualified contractors to isolate or rectify hazard. All staff and contractors complete pre-event induction training 	
2	Terrorism	Terrorism Act committed resulting in persons injured/ death and potential site lockdown or site evacuation, event cancellation. Included Attack methods; • Vehicle as a Weapon Attack (VAW) • Improvised Explosive Device (IED) • Vehicle Borne Improvised Explosive Device (VIED)	D	5	Н	 Knowledge of the national threat level and any changes made Knowledge of Australia's Strategy for Protecting Crowded Places from Terrorism Situational and environmental awareness Assessing the level of threat in the context of the event Staff training and development in building a strong 	The Drop Festival NSWPF I-SEC Security Emergency Services

#	Risk Type	Risk Description	Inherent Risk		Risk	Control Measure	Res	idual		Responsible
			Rating				Risk Rating		ng	Person/s to
			Likelihood	Consequence	Rating		Likelihood	Consequence	Rating	complete actions
		Active Armed Offender (AAO)				 Staff training in response to attack methods including dynamic lockdown, stay safe principles Training in detect, deter, delay strategies Shared Emergency Response Plan, Security Management Plan developed and ready for activation, including clearly documented roles and responsibilities in the event of an emergency/incident Physical Security measures including target hardening, CCTV, access control, Security and Police presence, perimeter patrols, accreditation policy. ECC activated for event. 				
3	Crowd Management	Failure to manage crowds during ingress, egress and circulation resulting in;	С	5	Н	Security Management Plan developed identifying detailed crowd information and management methods.	D	3	М	The Drop Festival
		crowd reaching critical capacity crowd crush				Conduct Crowd Capacity analysis – 12,000 for site				I-SEC Security

#	Risk Type	Risk Description	Inherent Risk		Risk	Control Measure		idual		Responsible
				Rating			Risk	Ratir		Person/s to
			ikelihood	Consequence	Rating		ikelihood	Consequence	Rating	complete actions
		resulting in crowd panic, poor crowd				Establish communication protocols for crowd				Northern
		behaviour leading to persons				management				Beaches
		injured/ death, discomfort to crowd,				Ingress expected to be staggered. Arrival profile				Council
		crowd flow pinch points, damage to				known from prior events.				
		property and negative publicity.				Ensure Security is deployed as per the Security				Emergency
						Management Plan				Services
						Utilise and monitor CCTV in crowd dense areas to				
						assist early intervention				
						ECC in operation				
						Use crowd control barriers at key locations to assist				
						crowd management				
						Use CCB to stop access into areas that are beginning				
						to overcrowd				
						Wayfinders and signage				
						Information sharing amongst key event stakeholders				
						of event plans and through pre- event exercises and				
						briefings				

#	Risk Type	Risk Description	Inhe Ratii	rent	Risk	Control Measure		sidual k Ratii	ng	Responsible Person/s to
			Likelihood	Consequence	Rating		Likelihood	Consequence	Rating	complete actions
4	Control and Communication	Insufficient planning and resourcing to achieve event objectives. Failure in an integrated command, control and communication model resulting in delayed and uncoordinated response	D	4	M	 Development of Risk Management Plan Training on the Communication, Coordination, Command and Control protocols for the event Clear sign off to ensure consistency in identified risks/ treatments and response Event Control Centre activated for event with representatives from all key stakeholder groups Coordinated working group for the planning phase to ensure sharing of information Identified Police Commander / support roles Incident command model ICCS or similar in place for consistency of command Command log / incident log maintained throughout the event Escalation process in place Briefing / de brief process in place. 	E	3	M	The Drop Festival I-SEC Security Emergency Services ECO

#	Risk Type	Risk Description	Inhe	rent	Risk	Control Measure	Res	idual		Responsible
			Ratir	ng			Risk	k Rati	ng	Person/s to
			Likelihood	Consequence	Rating		Likelihood	Consequence	Rating	complete actions
5	Security	Failure to plan for security	С	4	Н	Security Management Plan developed and shared	D	2	L	The Drop
	Management	management/ response of security				with stakeholders				Festival
		incidents that include;				Security Management plan developed in consultation				
		Anti-social behaviour				with Security Crowd Management Plan, Traffic				I-SEC
		Weak Access management				Management Plan and Emergency Management Plan				Security
		Perimeter breaches				Security Guard Deployment as per the SMP				
		Contraband breaches				Security Guards complete site induction				Emergency
		Violent behaviour				Security Guards trained in first aid				Services
		Intoxicated persons				Security Guards aware of security SOP's				
		Authorised access breaches				Security to monitor crowd behaviour				NSWPF
		Resulting in injury to persons or				Security to check accreditation and manage access				
		decrease overall safety of site				points around the event site				
		Missing child/ persons				Security to monitor patron behaviour and respond.				
		 Protestors 				Medical and first aid onsite				
						Security to liaise with Police				

#	Risk Type	Risk Description	Inhe	rent	Risk	Control Measure	Res	idual		Responsible
			Rati	ng			Risl	k Rati	ng	Person/s to
			Likelihood	Consequence	Rating		Likelihood	Consequence	Rating	complete actions
6	Traffic	Failure to plan the management of	С	4	Н	Development of Traffic Management Plan	D	3	М	The Drop
	Management	traffic in and around the event site/				Development of TCP's				Festival
		venue resulting in;				Development of traffic plans in line with the				
		Traffic congestion				Emergency Management Plan and Crowd				I-SEC
		Dangerous mix of vehicles and				Management Plan				Security
		pedestrians				Implementation of traffic controllers on point duty at				
		Negative impact in the event of				strategic locations				Emergency
		an emergency evacuation				Communication of walking routes via VMS and				Services
		Blocked ingress and egress				signage				
		routes resulting in;				Implementation of target hardening strategies for				NSWPF
		• Pedestrian injury/ death,				identified vulnerable locations				
		vehicle/ pedestrian conflict,				Separation of pedestrians from vehicles using CCB's				Traffic
		vehicle / vehicle collision,				Information sharing amongst key event stakeholders				Controllers
		frustrated crowds, blocked				of TMP and through pre-event exercises and briefings				
		emergency evacuation and				Transport Management stakeholders consulted on				Avert RISK
		access points, crowd crush,				plan to coordinate public transport requirements to				
						assist the event ingress and egress.				

		Rati	na		Risk Rating Person,	sible
		Likelihood	Consequence	Rating	Comple actions	ete
	traffic jams and delay in event commencement.					
Emergency Management	Inadequate Emergency Management Procedures through lack of planning and a delayed or inadequate emergency response resulting in injured persons, death.	D	4	M	 Development of Emergency Response Plan ready for activation Identification of members of the ECO (Emergency Control Organisation) and role and responsibilities Development and awareness of Emergency Evacuation Plan Training of Emergency Management Plan prior to event through briefings Police Commander / Forward Commander provided event information for review NSWPF user pays – dedicated roaming patrols 	y s NSW ency s

#	Risk Type	Risk Description	Inhe	erent	Risk	Control Measure	Resi	idual		Responsible
			Rati	ng			Risk	Ratii	ng	Person/s to
			Likelihood	Consequence	Rating		Likelihood	Consequence	Rating	complete actions
8	Media Communication / Reputation	Failure of communication protocols in media messaging and spokesperson in relation to an incident resulting in incorrect messages to media impacting event patronage, reputation and safety of patrons	C	4	H	 All plans reviewed and signed off for consistency in messaging around an event incident Risk and communications plans developed and in place prior to event. Clear signoff protocols and communication protocols understood and followed Communication devices maintained and use correctly Regular event operations meetings to take place All event staff and contractors briefed on communication protocols Onsite inductions to take place Ongoing contact with stakeholders Emergency and critical incident communications to the public to be handled by the Police Commander / and or ECC Communications officer. Experienced media team. 	D	2	L	The Drop Festival WSL Northern Beaches Council I-SEC Security Emergency Services NSWPF

#	Risk Type	Risk Description	Inhe	rent	Risk	Control Measure	Res	idual		Responsible
			Rati	ng			Ris	k Rati		Person/s to
			Likelihood	Consequence	Rating		Likelihood	Consequence	Rating	complete actions
9	Extreme	Extreme weather including;	С	4	Н	Weather monitored via the Beaufort Scale using	D	2	L	The Drop
	Weather	High Winds, torrential rain, lightning				www.bom.gov.au prior to and during event				Festival
		strikes leading to dangerous				• Compare wind speeds to temporary structures				
		conditions causing injury and an				prescribed tolerance level.				Northern
		unsafe site.				Adverse Weather Plan developed and ready for				Beaches
						activation				Council
						Weather history known for time of year.				
						Shelter in place procedures in place.				I-SEC
						Medical and First Aid personnel on site				Security
						Security Guards trained in first aid				
						Emergency evacuation plan developed and in place				Emergency
						for activation if required				Services
						All structures inspected and approved by qualified				
						building regulations consultant				St Johns NSW
						Supply of weather appropriate gear				
						Communication protocols in place including loud				
						hailers to communicate and direct patrons				

#	Risk Type	Risk Description	Inhe	rent	Risk	Control Measure	Res	idual		Responsible
			Rati	ng			Risl	k Rati	ng	Person/s to
			Likelihood	Consequence	Rating		Likelihood	Consequence	Rating	complete actions
10	Infrastructure	Infrastructure failure experienced	С	4	Н	All contractors on site inducted to site	D	3	М	The Drop
	Site Risks	via;				Site work areas to be kept clean				Festival
		Chemical spill, no water supply				WHS standards and guidelines adhered to				
		Unsafe worksite, rigging failure,				Security Officers are trained in first aid				Northern
		power outage, fire, loss of power				All contractors required to provide PPE				Beaches
		resulting in injury, death, damage to				All workers to use safety equipment when required				Council
		property, crowd panic - resulting in				All electrical compliant with IP65 standards for				
		injury/ death, event closure,				outdoor use				Emergency
		reputational damage.				Trips and safeties in place for safe outdoor electrics				Services
						Riggers and expert contractors on site to rectify				
						failure				Safety
						Contingency plans in place where possible				Officer
						Emergency and Evacuation plan developed and in				
						place for activation if required.				Engaged
						Communication protocols in place for an emergency				Contractors
						evacuation				
						All temporary structures to be signed off as safe.				

#	Risk Type	Risk Description	Inherent Rating		Risk	Control Measure		idual : Ratir	าg	Responsible Person/s to
			Likelihood	Consequence	Rating		Likelihood	Consequence	Rating	complete actions
11	Production Risks	Production failure experienced via; Communications failure – pre-event, onsite, freight, dispatched late, damaged on arrival, lost, Landowner restrictions and approval permits, Onsite delivery unacceptable impacts, production contract breaches, failure to meet obligations, Quality standards – physical and customer expectation, Appropriate resources – skills and knowledge, artist collaboration, design and engineering, technical production structural and durable	C	5	E	 Early Stakeholder identification and engagement including landowners Clear guidelines and framework around all compliance and requirements to meet deadlines – landowner permits etc Guidelines to include approval and license permit process Planning documentation completed covering; Event operation plan, site plans and layout, security risk management plan, WH&S safety plan, and event site capacity assessment. Recruitment and induction of appropriately skilled staff Early planning for freight and selection process for 	D	3	M	The Drop Festival Northern Beaches Council Safety Officer Engaged Contractors

#	Risk Type	Risk Description	Inhe	rent	Risk	Control Measure	Res	idual		Responsible
			Ratir	ng			Risk	(Ratii	ng	Person/s to
			Likelihood	Consequence	Rating		Likelihood	Consequence	Rating	complete actions
						 Experienced event team and contractors who have organized numerous similar events. Implementation of clearly defined contracts with scheduled deliverables and milestones. Ongoing management by production manager highlighting issues early. Production planning to include a communications strategy / plan pre event and during event which correlates with the overall event communications plan Quality standards to meet ISO 9001. 				
12	Security / Safety	Intoxication – patron who is affected by alcohol or other substance becomes aggressive, argumentative, quarrelsome or poses a danger to themselves or others.	D	4	M	 Security deployed across event footprint Security Management Plan Alcohol Management Plan Harm Reduction Plan 	D	2	L	The Drop Festival

#	Risk Type	Risk Description	Inhe	rent	Risk	Control Measure	Res	idual		Responsible
			Ratii	ng			Risl	k Rati	ng	Person/s to
			Likelihood	Consequence	Rating		Likelihood	Consequence	Rating	complete actions
						 RSA accredited staff to ensure responsible service of alcohol Business as usual for bars NSWPF if necessary Ambulance if required Alcohol to cease service at 9:30PM 				Northern Beaches Council I-SEC Security NSWPF Mustard Hospitality Mgmt
14	Security	Access Control / Security Breach	С	4	Н	 Security guards deployed across event footprint Security Management Plan Clear signage between public area, VIP area and 18+ area Tickets with relevant area 	D	2	L	The Drop Festival I-SEC Security

#	Risk Type	Risk Description	Inhe Ratii	rent	Risk	Control Measure		idual « Rati		Responsible Person/s to
			Likelihood	Consequence	Rating		Likelihood	Consequence	Rating	complete actions
						 Access control procedures in place Strong access control in place 				NSWPF
15	Security	Unauthorised drone observed operating over event space.	С	3	M	 Layered security approach CCTV observing event site CASA regulations Designated no-fly zone NSWPF onsite to escalate if necessary ECC in operation 	D	2	L	The Drop Festival I-SEC Security Northern Beaches Council CASA NSWPF

#	Risk Type	Risk Description	Inhe	rent	Risk	Control Measure	Res	idual		Responsible
			Rati	ng			Risl	k Rati	ng	Person/s to
			Likelihood	Consequence	Rating		Likelihood	Consequence	Rating	complete actions
16	Terrorism	VAW – Hostile Vehicle Attack	D	5	Н	Vulnerable areas identified	D	4	М	The Drop
	Response	resulting in injury / death to patrons				Security on site trained in first aid				Festival
		and / or staff.				Medical staff and ambulance on site				
						Event STOP procedures				I-SEC
						ECC in operation				Security
						Numerous escape routes				
						Permanent HVM features already in place in some				Northern
						areas				Beaches
						Temporary HVM features to be implemented				Council
						Traffic controllers and TMP				
						Detours and road closures in place to redirect				NSWPF
						vehicles				
						CCTV systems in place across event site				Avert RISK
						NSWPF onsite				
						Layered security approach				St Johns NSW
						ERP evacuation of event site				
						ASIO intel in lead up to event				

#	Risk Type	Risk Description	Inherent		Risk	Control Measure		idual		Responsible
			Rating					Risk Rating		Person/s to
			Likelihood	Consequence	Rating		Likelihood	Consequence	Rating	complete actions
17	Terrorism	IED – Improvised Explosive Device	D	5	Н	Security onsite performing white level inspections	D	4	М	The Drop
	Response	leading to explosion and resulting in				Regular patrols to locate any planted item				Festival
		injury, death and property damage				• Regular environmental maintenance to ensure items				
						cannot be easily hidden				I-SEC
						Event STOP procedures				Security
						ECC in operation				
						Numerous escape routes				Northern
						Security trained in first aid				Beaches
						Medical staff and ambulance on site				Council
						CCTV cameras across event footprint				
						NSWPF response – Bomb Squad				NSWPF
						NSWPF onsite for event				
						"See something, Say Something" campaign				Emergency
						Suspicious package procedures				Services
						• HOTALERTS				
						Layered security approach				St Johns NSW
						ERP evacuation of site				

#	Risk Type	Risk Description	Rating		Risk	Control Measure				Responsible
								Risk Rating		Person/s to
			Likelihood	Consequence	Rating		Likelihood	Consequence	Rating	complete actions
						ASIO intel in lead up to event				
18	Terrorism Response	AAO – Active Armed Offender leading to injury and death of staff and patrons	D	5	H	 Security onsite trained in behavioural observation NSWPF onsite Event STOP procedures Security trained in first aid ECC in operation Medical staff and ambulance on site Numerous escape paths Numerous evacuation routes Rapid police response and procedures to engage target CCTV coverage of event footprint Shelter in place or Lockdown if able to utilise nearby businesses 	D	4	M	The Drop Festival I-SEC Security Northern Beaches Council NSWPF Emergency Services
						ERP developed detailing AAO responseLayered security approach				Services

#	Risk Type	Risk Description	Inhe	rent	Risk	Control Measure	Residual			Responsible
			Ratii					Risk Rating		Person/s to
			Likelihood	Consequence	Rating		Likelihood	Consequence	Rating	complete actions
										St Johns NSW
19	Lighting	Inadequate lighting resulting in injury / accidental damage to property / potential for crime to occur	С	3	M	 Event is taking place in space that is already partially lit Additional temporary light towers implemented in areas of poor visibility Focus on key pedestrian routes and viewing areas Nearby businesses provide residual lighting Safety Officer inspection of event area CCTV covering event area Area receives ample natural light during the day 	D	2	L	The Drop Festival Northern Beaches Council Engaged Contractors
										Safety Officer
20	Safety	Slips, trips and falls due to unsafe and / or uneven surfaces	С	3	M	Safety Officer inspection of event site and pedestrian routes to identify any vulnerable areas	С	2	М	The Drop Festival

#	Risk Type	Risk Description	Inhe	rent	Risk	Control Measure	Resi	idual		Responsible
			Ratii	ng			Risk	Ratir	ng	Person/s to
			Likelihood	Consequence	Rating		Likelihood	Consequence	Rating	complete actions
						 Liaising with stakeholders to ensure any vulnerable areas are amended Addressing any identified areas pre-event Site used daily and well maintained First aid onsite Security officers onsite CCB available to cordon off any unsafe areas Cable trays to manage cables on ground Back of house areas fenced off from public Fencing to separate infrastructure and build areas from public 				I-SEC Security Northern Beaches Council Safety Officer Engaged Contractors
21	Safety	Extreme Weather – heatstroke / heat exhaustion	С	3	M	 Outline risks, signs and effects of heatstroke during induction Sunscreen provided Water stations located around site Adequate shade across event site 	D	2	L	The Drop Festival

#	Risk Type	Risk Description	Inhe	erent	Risk	Control Measure	Res	sidual		Responsible
			Rati	ng			Ris	k Rati	ng	Person/s to
			Likelihood	Consequence	Rating		Likelihood	Consequence	Rating	complete actions
						 Weather for time of year known Event runs during the evening after sunset First Aid onsite Security trained in first aid 				Northern Beaches Council Safety Officer Emergency services
22	Noise Pollution	Excessive noise caused by performances at main stage area resulting in complaints from nearby residents or businesses	С	3	M	 Noise Consultant engaged Noise Management Plan developed Music curfew is half hour prior to event finish (10PM) Event is advertised with local residents informed of event date and timings Early Stakeholder engagement Time of actual performances are in the evening when majority of businesses are closed for the day. 	D	2	L	The Drop Festival I-SEC Security

#	Risk Type	Risk Description	Inhe	rent	Risk	Control Measure	Res	idual		Responsible
			Ratii	ng			Risl	k Rati	ng	Person/s to
			Likelihood	Consequence	Rating		Likelihood	Consequence	Rating	complete actions
						 Event takes place on a Saturday Relatively short time of event activation 				Northern Beaches Council Noise Consultant Engaged Contractors
23	Safety	Falling tree limb near or along event area strikes patron or staff resulting in injury or death	С	3	M	 Local council regularly inspect tree growth Any "dead" or loose limbs identified by Safety Officer and then trimmed or cut away Regular maintenance occurs Security guards to cordon off unsafe area if issue cannot be removed Pre-event inspection to identify and rectify hazards 	D	2	L	The Drop Festival I-SEC Security

#	Risk Type	Risk Description	Inhe Ratir	rent ng	Risk	Control Measure		sidual k Ratii		Responsible Person/s to
			Likelihood	Consequence	Rating		Likelihood		Rating	complete actions
										Northern Beaches Council Safety Officer
24	Emergency Management – FIRE	Fire occurring either along the event route or in area directly adjacent that poses a risk to the safety of persons	С	3	М	 Event Specific Emergency Response Plan outlining FIRE response Numerous evacuation routes Numerous escape paths Fire & Rescue NSW response is rapid Security, NSWPF and Wardens to assist public in exiting the event site Event STOP procedures FFE onsite across event space 	D	2	L	The Drop Festival Northern Beaches Council Engaged Contractors

#	Risk Type	Risk Description	Inhe	rent	Risk	Control Measure	Res	idual		Responsible
			Ratir	ng			Ris	k Rati	ng	Person/s to
			Likelihood	Consequence	Rating		Likelihood	Consequence	Rating	complete actions
						 Fire advice pre-event regarding fire bans and any current and relevant situations across NSW that may affect event VMS boards can be programmed to display emergency messages ECC in operation 				Emergency Services ECO
25	Legal & Financial	Legal and financial issues such as contract breaches, failure to meet deadline or agreed upon obligation refusal to meet contract requirement resulting in financial loss, event failure and reputational damage	С	3	M	 Contracts signed to protect event and stakeholders Insurances in place Compliance with all relevant regulations Penalties for failure to meet contract requirements Back up contractors available Legal Team support Stakeholder support Additional funds available if necessary Advice from accounts department on economic trends and futures 	D	2	L	The Drop Festival WSL Northern Beaches Council Stakeholders

#	Risk Type	Risk Description	Inhe Rati	rent	Risk		esidua sk Rat		Responsible Person/s to
			Likelihood	Consequence	Rating	Likelihood	Consequence	Rating	complete actions
									Engaged Contractors
26	External Events	International events impacting on event such as Mass delays of flights Change in the terror level Change in government policy such as natural resource restriction, carbon tax etc	С	3	M	 Event advertised long in advance with ample time to organise Vast majority of patrons are local and will not be affected by international events Escalation plan in event the Terror Threat Level rises Management of all stakeholder companies aware of current legislation and policies Any change to a government or event related policy would be advertised or gazetted prior to event with ample time to adjust planning. 	2	L	The Drop Festival WSL Northern Beaches Council Stakeholders Contractors
27	Production Risk	Delay in build or bump in resulting in event delay or poor experience and reputational damage	С	3	M	 Experienced event team Reputable contractors Venue support 	2	L	The Drop Festival

#	Risk Type	Risk Description	Inhe	rent	Risk	Control Measure	Res	idual		Responsible
			Ratir	ng			Risl	k Rati	ng	Person/s to
			Likelihood	Consequence	Rating		Likelihood	Consequence	Rating	complete actions
						 Production schedule Bump in / Bump out schedule Contingency plans Adequate time and resources to meet deadlines and complete 				Stakeholders Engaged Contractors
28	Security – Cyber	Online system breach / hack / sabotage – loss of IP, personal and / or confidential information lost resulting in financial loss and reputational damage	С	3	M	 Firewalls in place IT support onsite to assist and rectify Any sensitive information either encrypted or otherwise protected Only trusted servers used Backup systems available to ensure event proceeds 	D	2	L	The Drop Festival Northern Beaches Council IT & AV Contractor
29	Lost Child	Child lost in crowd resulting in panic and poor experience, lack of systems	С	3	М	 Lost Child Procedures in place Children under 16 to be accompanied by an adult 	D	2	L	The Drop Festival

#	Risk Type	Risk Description	Inhe	rent	Risk	Control Measure	Res	idual		Responsible
			Rati	ng			Risl	k Rati	ng	Person/s to
			Likelihood	Consequence	Rating		Likelihood	Consequence	Rating	complete actions
		in place to manage results in poor				Radios to communicate internally				
		media coverage and reputational				PA System to communicate externally				I-SEC
		damage				Volunteers on standby				Security
						CCTV available across event site				
						Effective lighting to assist				Northern
						Security located across event space				Beaches
						NSWPF onsite to assist				Council
						Volunteers onsite				
										NSWPF
30	Food Poisoning	Patrons effected by food poisoning	С	3	М	Experienced vendors engaged for event	D	2	L	The Drop
		requiring medical treatment leads to				Minimum amount of food trucks / vendors				Festival
		legal and reputational damage				Appropriate infrastructure in place for refrigeration				
						Health inspections and certificates required before				Northern
						any contract agreement				Beaches
						Inspections of vendors to ensure working and food				Council
						handling area is hygienic				
						First Aid onsite				

#	Risk Type	Risk Description		rent	Risk	Control Measure		idual		Responsible
			Ratir					(Ratii		Person/s to
			Likelihood	Consequence	Rating		Likelihood	Consequence	Rating	complete actions
						Health Management Plan				Safety Officer Engaged Contractors
31	Hygiene	Toilets not working properly leading to an unsafe and unsanitary event space	С	3	M	 Contractors available to rectify Additional toilets located across event site Numerous nearby businesses available Pump trucks available to empty early if required Waste Management Plan Health Management Plan 	D	2	L	The Drop Festival Northern Beaches Council Clean Vibes
										Engaged Contractors

#	Risk Type	Risk Description	Inhe	rent	Risk	Control Measure	Res	idual		Responsible
			Rati	ng			Risk	k Ratir	ng	Person/s to
			Likelihood	Consequence	Rating		Likelihood	Consequence	Rating	complete actions
32	Queue Management	Poor queue management resulting in antisocial behaviour, poor patron experience and reputational damage	С	3	M	 I-SEC are crowd professionals and will implement pre-emptive crowd safety techniques Event staff on the ground to assist Wayfinders in place to direct crowds Ensure staff and volunteers are well briefed to effectively assist patrons Numerous routes to exit event space CCTV to observe key areas or pinch points CCB to block off areas that are reaching capacity Event is dynamic with lines for amenities and vendors generally 	D	2	L	The Drop Festival I-SEC Security
33	Asset Protection	Stage and other event infrastructure to be used during event is stolen, damaged or destroyed	С	3	M	 Security onsite to patrol and guard equipment during bump in to ensure no persons steal, vandalise or destroy equipment Secure storage of equipment CCTV coverage of the area 	D	2	L	The Drop Festival I-SEC Security

#	Risk Type	Risk Description	Inhe	rent	Risk	Control Measure	Res	idual		Responsible
			Ratii	ng			Risk	k Rati	ng	Person/s to
			Likelihood	Consequence	Rating		Likelihood	Consequence	Rating	complete actions
						 Protective lighting with minimum black spots to ensure persons cannot approach undetected NSW Police presence Pre-event safety checks 				Northern Beaches Council Engaged Contractors
34	Emergency Management	Emergency Service Vehicles unable to access emergency incident inside event space resulting in death	С	3	M	 ERP developed and shared outlining emergency access points Numerous designated emergency access points Designated waiting bays for emergency service vehicles inside event space Event STOP procedures ECC in operation with all stakeholders including emergency services 	D	2	L	The Drop Festival I-SEC Security Northern Beaches Council

#	Risk Type	Risk Description	Inhe	rent	Risk	Control Measure	Res	idual		Responsible
			Rati	ng			Risk	k Ratii	ng	Person/s to
			Likelihood	Consequence	Rating		Likelihood	Consequence	Rating	complete actions
										Emergency Services Avert RISK Traffic Controllers
35	Public Order	Issue motivated group – non- opposing The Drop Festival itself (e.g Extinction Rebellion) enters event space and causes delay and / or event stoppage by distruption, attaching themselves to infrastructure	С	3	M	 NSWPF onsite Police monitors social media and other information outlets regarding IMG gatherings and meetings Access control procedures Security screening will locate any IMG related banners Security onsite and trained in behavioural observation Event STOP procedures 	D	2	L	The Drop Festival WSL Northern Beaches Council

#	Risk Type	Risk Description	Inhe	rent	Risk	Control Measure	Res	idual		Responsible
			Ratii	ng			Risk	k Ratii	ng	Person/s to
			Likelihood	Consequence	Rating		Likelihood	Consequence	Rating	complete actions
						 CCTV located across site ECC in operation CCB onsite Fencing onsite to restrict access to back of house areas or other infrastructure Event history NSWPF Rescue if special removal is required 				I-SEC Security NSWPF
36	Public Order	Issue motivated group directly opposing The Drop Festival – opposing views to music festivals or environmental impact arrive onsite resulting in event stop or delay and / or injury to participants and crowds	С	3	M	 Police onsite to remove, arrest or move on Police monitoring social media and other outlets of information regarding proposed gatherings Security onsite Access control procedures Security screening will locate any IMG related banners CCTV covering event area and greater CBD area Medical staff onsite 	D	2	L	The Drop Festival I-SEC Security Northern Beaches Council

#	Risk Type	Risk Description	Inhe	rent	Risk	Control Measure		sidual		Responsible
			Ratii				Ris	k Rati		Person/s to
			Likelihood	Consequence	Rating		Likelihood	Consequence	Rating	complete actions
						 Security trained in first aid Event history Public intervention ECC in operation Redeployment of security if necessary Additional police resources if necessary 				NSWPF
37	Infrastructure Planning	Lack of portable toilets or poor positioning of toilets across event space resulting in public urination, poor hygiene and negative media	С	3	M	 Adequate amount of portable toilets Portable toilets located across entire event space Signage and wayfinders to locate nearest toilets Toilets dedicated to certain areas such as 18+ area or other VIP / reserved areas Health Management Plan 	D	2		The Drop Festival WSL Northern Beaches Council

#	Risk Type	Risk Description	Inhe	rent	Risk	Control Measure	Res	idual		Responsible
			Ratii	ng			Risl	k Rati	ng	Person/s to
			Likelihood	Consequence	Rating		Likelihood	Consequence	Rating	complete actions
										Engaged Contractors I-SEC Security
38	Property Damage	Nearby and adjoining businesses are damaged / vandalised by crowds during ingress or egress	С	3	M	 NSWPF onsite Security onsite Stakeholder engagement CCTV in operation across event site Many businesses are interactive with event Crowd profile known Minimal incidents in previous years 	D	2	L	The Drop Festival I-SEC Security NSWPF
39	Infrastructure Risks	Pre-existing service, underground water main or gas main bursts under event site or immediate viewing area	С	3	М	 Event STOP Procedures Pre event checks completed Relevant organisations conduct regular maintenance 	D	2	L	The Drop Festival

#	Risk Type	Risk Description	Inhe		Risk	Control Measure		idual k Ratii		Responsible Person/s to
			Likelihood	Consequence	Rating		Likelihood	Consequence	Rating	complete actions
						 Early stakeholder engagement Relevant contractor available to rectify Service isolated if possible Small area of event site cordoned off and event continue Evacuation if necessary 				Engaged Contractors Northern Beaches Council
40	Disability Access	Insufficient planning resulting in no or limited disability access points and disability viewing areas resulting in poor media coverage and reputational damage	С	3	M	 Early stakeholder engagement Designated disability pick / up and drop off areas Designated areas for disability access and viewing Liaison with relevant stakeholders, estimated number of persons known Equal Access Consultant 	D	2	L	The Drop Festival WSL Northern Beaches Council

#	Risk Type	Risk Description	Inhe	erent	Risk	Control Measure	Res	idual		Responsible
			Rati	ng			Risl	k Rati	ng	Person/s to
			Likelihood	Consequence	Rating		Likelihood	Consequence	Rating	complete actions
41	Communication	Poor Communication system resulting in poor distribution of information in both normal and emergency situations	С	3	M	 ERP developed that includes communications plan VMS boards can be used to display information ECC in operation Radios between security and event team and volunteers Mobile phones to be used as a contingency in the event radios fail 	D	2	L	The Drop Festival ECO I-SEC Security Northern Beaches Council
42	Public Safety	Patron under the effect of illegal or illicit substance falls ill and possibly overdoses	С	4	Н	 Medical Management Plan Health Management Plan Harm Reduction Plan Security onsite and trained in first aid NSWPF onsite and trained in first aid 	С	3	M	The Drop Festival

#	Risk Type	Risk Description	Inhe	rent	Risk	Control Measure	Res	idual		Responsible
			Ratii	ng			Risl	k Rati	ng	Person/s to
			Likelihood	Consequence	Rating		Likelihood	Consequence	Rating	complete actions
						 Security screening to locate contraband Emergency services located within event site and ready Emergency access points to be made available Recent update in Music Festival Legislation Doctor and Nurse stationed onsite as per new Music Festival Legislation for immediate action if required Ministry of Health to oversee all Health and Medical documents 				Northern Beaches Council I-SEC Security NSWPF NSW Ambulance St Johns NSW
43	Crowd Management	Members of crowd seen to be consuming alcohol or other illicit substance in event area	С	3	M	 NSWPF roaming patrols of event space Security deployed across event space CCTV covering event area and crowd viewing areas Confiscation of alcohol 	D	2	L	The Drop Festival

#	Risk Type	Risk Description	Inhe	rent	Risk	Control Measure	Res	idual		Responsible
			Ratii	ng			Risl	k Rati	ng	Person/s to
			Likelihood	Consequence	Rating		Likelihood	Consequence	Rating	complete actions
						 Alcohol free zones outside of 18+ areas Signage displayed across event site Wristbands given to 18+ patrons NSWPF intervention if required Alcohol Management Plan Harm Minimisation Plan 				Northern Beaches Council I-SEC Security
44	Transport	Lack of public transport available during ingress and egress resulting in crowd build up around roadways and poor experience	С	3	M	 Event Management Plan Transport Management Plan developed Dedicated pick up & drop off locations Dedicated areas for taxis and rideshare services Adequate signage Large amount of crowd are local residents Event area is in walking distance to Manly town centre Security and event staff monitoring egress 	D	2	L	The Drop Festival Northern Beaches Council I-SEC Security

#	Risk Type	Risk Description		rent	Risk	Control Measure		idual 		Responsible
			Ratii		Rating			Rati	ng Rating	Person/s to complete
			Likelihood	Consequence	ng		Likelihood	Consequence	ng	actions
										Avert RISK
45	Communication	Communication failure caused by network crash or other factor resulting in loss of radio network	С	3	M	 Mobile phones to be used as a contingency, whatsapp groups, messenger etc Contact list of all major stakeholders distributed in ECC 2-way radios do not require wireless network Security on own radio network NSWPF on own dedicated radio network Contractor onsite to rectify and fix Dedicated network provider for event communications 	D	2	L	The Drop Festival Northern Beaches Council Engaged Contractors I-SEC Security NSWPF

#	Risk Type	Risk Description	Inhe Ratir	rent ng	Risk	Control Measure		idual < Ratii	ng	Responsible Person/s to
			Likelihood	Consequence	Rating		Likelihood	Consequence	Rating	complete actions
46	Emergency Management	Bomb threat received resulting in event stop, mass panic and possible explosion	С	4	Н	 Bomb threat checklist NSWPF investigation NSWPF response Event STOP procedures ERP detailing bomb threat and evacuation procedures Security onsite to assist 	С	3	M	The Drop Festival NSWPF Emergency Services Northern Beaches Council
47	Crowd Management	Crowd surge towards specific viewing area resulting in bottle neck, pinch points and crowd crush causing injury and / or death	С	3	M	 I-SEC Security are crowd management experts who will intervene early to avoid crowd issues CCB deployed if areas become overcrowded and unsafe Crowd profile known from previous events 	D	2	L	The Drop Festival I-SEC Security

#	Risk Type	Risk Description		rent	Risk	Control Measure		idual		Responsible
			Ratir					k Rati		Person/s to
			Likelihood	Consequence	Rating		Likelihood	Consequence	Rating	complete actions
						 Strong communication between event staff and security to direct crowds Signage and wayfinders across event site to assist crowd movements 				
48	Crowd Management	Members of the crowd seen to be climbing event infrastructure to gain better view of stage which could result in fall and injury	С	3	M	 Security onsite to ensure persons do not climb event infrastructure NSWPF onsite to assist security in directing persons down from any unsafe area CCB used to cordon off potential climbing areas CCTV to observe any persons climbing event infrastructure 	D	2	L	The Drop Festival I-SEC Security Safety Officer NSWPF

#	Risk Type	Risk Description	Inhe	rent	Risk	Control Measure	Resi	idual		Responsible
			Ratir	ng			Risk	Ratir	ng	Person/s to
			Likelihood	Consequence	Rating		Likelihood	Consequence	Rating	complete actions
										Emergency
				_						Services
49	Infrastructure	Power failure resulting in lighting and	С	3	М	Pre-event checks of critical infrastructure	D	2	L	The Drop
	Risk	other production equipment failing				Backup power sources and or generators available as				Festival
		resulting in event delay				a contingency				
						Streetlights serve as residual lighting				Safety
						Contractors onsite and available to rectify an issue				Officer
						Safety Officer inspection of equipment				
						Event Management Plan				Engaged
						Event Specialist Electrical Provider				Contractor
						Dedicated event electricians				
50	Traffic	Poor traffic management resulting in	С	3	М	TMP developed by Avert RISK	D	2	L	The Drop
	Management	patrons and vehicles sharing space				Road closures in place to separate patrons and				Festival
		resulting in risk of collision				vehicles				
						Re-opening plans created by Avert RISK in				Avert RISK
						consultation with NSWPF				
						Target hardening in vulnerable locations				

#	Risk Type	Risk Description	Inhe	rent	Risk	Control Measure	Res	idual		Responsible
			Ratir				Risl	k Ratir		Person/s to
			Likelihood	Consequence	Rating		Likelihood	eonsequeon	Rating	complete actions
						 Traffic controllers on radio network with event management Adequate time allowed for road reopening under Road Occupancy Licence ECC in operation 				Safety Officer Engaged Contractors
51	Electrical	Electrocution to staff or public resulting in injury or death	D	4	M	 Electrical Contractor to perform spot checks of electrical items All equipment to be tested and tagged in accordance with AS3000 – 2007 Site Safety Rules and Risk controls set out in Contractor Handbook and Site Inductions Non-compliant equipment will not be used and will be removed from site Event Specialist Electrical Provider Dedicated event electricians 	E	4	M	The Drop Festival Northern Beaches Council Safety Officer

#	Risk Type	Risk Description	Inhe		Inherent Ris		Risk	Control Measure	Residual			Responsible
			Ratii	Rating			Risk	Ratir	ng	Person/s to		
			Likelihood	Consequence	Rating		Likelihood	Consequence	Rating	complete actions		
										Engaged Contractors		
52	LPG Cylinders	Poor storage or handling of LPG gas cylinders causing fire, gas leak or explosion resulting in injury or death	D	4	M	 Cylinders are to be mounted securely in correct manner and used in accordance with the LPG Gas Code AS1596 LPG cylinders to be stored securely Site Safety Rules and Risk controls set out in Contractor Handbook and Site Inductions Non-compliant equipment will not be used and will be removed from site All food vendors to follow local council regulations Fire extinguishers to be located near all storage areas 	E	4	M	The Drop Festival Northern Beaches Council Safety Officer Engaged Contractors		
53	Waste Management	Build-up of rubbish due to lack of bins or bins not being regularly emptied resulting in unsanitary area,	С	2	М	 Bins clearly marked Numerous bins available in event area Security and police presence to deter littering 	D	2	L	The Drop Festival		

#	Risk Type	Risk Description	Inhe	rent	Risk	Control Measure	Res	sidual		Responsible
			Rating					k Rati	ng	Person/s to
			Likelihood	Consequence	Rating		Likelihood	Consequence	Rating	complete actions
		biohazard risk and insects and rodents				 Waste Management Plan Event staff to communicate any overflowing bins or unsanitary conditions to management Contractors to empty overflowing bins 				Safety Officer Clean Vibes
54	Emergency Management – FLOOD	Extreme weather in lead up to event or during event resulting in event area flooding	С	3	M	 Event Management Plan NSWPF onsite Security to assist Flood Survey completed Emergency Response Plan Flood Risk Management Report Weather thresholds will be monitored in case of severe rain Event STOP procedures Security redeployment 	D	2	L	The Drop Festival I-SEC Security NSW Health Northern Beaches Council

#	Risk Type	Risk Description	Inhe	rent	Risk	Control Measure	Residual			Responsible
			Ratii	ng			Risk	Ratir		Person/s to
			Likelihood	Consequence	Rating		Likelihood	Consequence	Rating	complete actions
										Engaged
										Contractors
55	Infrastructure	Plant machinery incident resulting in	D	4	М	Contractor Handbook	E	3	М	The Drop
	Risk	injury or death to staff or contractors				Event Induction				Festival
						• All contactors must provide copies of their Licences				
						• Spotters to be used where required				Northern
						All Contractors must wear relevant PPE in accordance				Beaches
						with Australian Standards				Council
						Only appropriately licenced and competent				
						operators may use plant and equipment				Safety
						Barriers and warning signage erected around work				Officer
						area and fully demarcated to prevent public on site				
						during build				Engaged
						 Persons using equipment are trained in safe 				Contractors
						operation				
						All contractors to submit and follow SWMS for				
						potentially dangerous work				I

#	Risk Type	Risk Description	Inhe	rent	Risk	Control Measure	Res	idual		Responsible
			Rating					(Rati		Person/s to
			Likelihood	Consequence	Rating		Likelihood	Consequence	Rating	complete actions
						 Safety Officer to supervise all Bump In and Bump Out activity Emergency Response Plan Have Spill kits available on site in case of machine failure 				
56	Key Personnel	Loss of key staff / insufficient training / staff fatigue resulting in production issues and possible event delays	С	3	M	 All staff, suppliers to be inducted before they commence work and are expected to follow the WH&S Guidelines. All contractors properly briefed and given sufficient time to deliver. Contractors to have appropriate staff levels with appropriate breaks. Staff provided with adequate PPE/ Sunscreen Cross training of key event staff in the various tasks to ensure continuity of knowledge 	D	2	L	The Drop Festival WSL Northern Beaches Council Engaged Contractors

4	#	Risk Type	Risk Description	Inherent Risk Rating		Risk	Control Measure	Residual Risk Rating			Responsible Person/s to
				Likelihood	Consequence	Rating		Likelihood	Consequence	Rating	complete actions
	57	Reputation	Poor experience posted on social media resulting in negative media coverage and reputational damage	С	3	M	 Social media staff member on site monitoring comments Experienced social media team Appropriate response given on social channels FAQs provided on website Purchase confirmation emails provided Rapid response to ticketing enquiries / requests Rapid updates to social media comms, signage & The Drop website regarding event information 	D	2	L	The Drop Festival WSL Northern Beaches Council
	58	Licensing	Sale and consumption of alcohol during the course of the event	С	3	M	 Mustard Hospitality Management – Event Licensee RSA trained bar staff Consultation with NSWPF Licensing Officer Consultation with NSW Licensing – Music Festivals Alcohol Management Plan Health Management Plan Harm Reduction Plan 	D	2	L	The Drop Festival Northern Beaches Council

#	Risk Type	Risk Description	Inhe	rent	Risk	Control Measure	Res	idual		Responsible
			Rati	Rating				Risk Rating		Person/s to
			Likelihood	Consequence	Rating		Likelihood	Consequence	Rating	complete actions
						 Alcohol sales to cease at 9:30PM – 1 hour prior to event close Moat fence line developed to ensure alcohol cannot be easily passed from AA area to minors 				Mustard Hospitality Mgmt NSW Licensing
59	Public Health & Safety	International Health Incident; Coronavirus outbreak and possible spread due to mass gathering	С	4	Н	 Regular checks of NSW Health website Regular checks of DFAT website Regular checks of WHO website Advise any persons who have recently travelled to / from Wuhan to stay home and not attend event until confirmed clear of virus First Aid / Medical onsite if necessary Encourage good practice of hygiene 	D	4	M	The Drop Festival Ministry of Health

13 Risk Management & Compliance

13.1 Roles & Responsibilities

Event Manager – is responsible for the planning and delivery of a safe event in accordance with the Work Health and Safety Regulations, Australian Standards and Codes of Practice.

Chief Warden and Deputy Chief Warden are responsible for planning for Emergencies in facilities AS3745.

All contractors and subcontractors must abide by the WHS and legislation, Australian Standards and Codes of Practice including The Drop Festival Event Safety Guidelines.

Guests and the general public also have a duty to take reasonable care for their own health and safety following reasonable instructions that are given to them by The Drop Festival and other supporting event staff and volunteers.

13.2 Safety Officer

The Safety Officer will have the relevant experience in events and performing:

- Active monitoring of safety during all phases of the event
- Conduct site safety inductions
- Coordinate safety briefings
- Review planning documentation
- Intervene where unsafe work practices are observed
- Facilitate hazard and risk management
- Consult and liaise with event management and workers

13.3 Incident Reporting

In the event that an incident occurs, follow the guidelines set out in the Event Management Guidelines, Security Management Plan or The Drop Festival Emergency Response Plan.

In any incident, if possible, make the location safe and then notify the Event Manager.

13.4 Contractor Safety Management

As part of its positive due diligence obligations under the WHS Act, The Drop Festival must ensure that it's contractors assess and manage risks associated with their work on the event.

All contractors shall be closely monitored to ensure their activities do not create undue risks to themselves or the public.

Where a SWMS has been submitted and approved by The Drop Festival for safe working activities for the event, The Drop Festival will closely monitor the contractor to ensure it completes its work activities in accordance with those set out in the SWMS.

13.5 Insurance

The Drop Festival maintains a database of Insurance Certificates of Currency for public liability and workers compensation for stakeholders and suppliers to the event.

The Drop Festival Event Manager has access to the database summary and electronic copies of the certificates for compliance purposes.