

The Drop Manly 2020 Service Delivery Partnership Proposal

This document provides a project brief for DanceWize NSW (DW NSW) services at The Drop Manly 2020 at Keirle Park, Manly. DW NSW services are in accordance with the 'NSW Guidelines for Music Festival Event Organisers: Music Festival Harm Reduction', August 2019

Event name: The Drop Manly 2020
Promoter: The Drop Music Festival Pty Ltd
Promoter Contact: Jeremy Stones 0401 422 962
DW NSW Contact: Erica Franklin - 0487 387 442
Adam Smith – 0437 412 205
Gina Bell – 0498 011 155
Date/s: 14th March 2020
Start and finish times: 13:00- 22:30
Venue : Keirle Park, Manly

This document describes:

1. DW NW services proposal for *The Drop Manly 2020*
2. DW NSW Operational Plan
3. DW NSW Training
4. Coding and medical referral system
5. Overview of operation dates and roster

This document is not for public distribution but may be relevant and distributed to stakeholders within the Emergency Management Team.

1. DanceWize NSW: Services proposal for *The Drop Manly 2020*

DanceWize NSW (DW NSW) Overview:

DW NSW is a harm reduction peer education program that provides educational resources about safer partying, safer drug use, and related health and welfare issues. DW NSW is not just a contracted service, but the first tier of your medical response and a stakeholder in the Emergency Management Team (EMT).

Key Peer Educators (KPEs – all volunteers) are specially training to provide care to patrons who are feeling unwell, either physically or mentally, but do not require medical intervention. KPEs are trained to recognise occasions when medical referral becomes necessary in line with the DW NSW coding and medical referral system (included later in this document). KPEs receive a range of training, including accredited first aid training. DW NSW does not operate as a First Aid provider.

DW NSW's roving crew provides crowd care as a supplement service to the roles and responsibilities of KPEs. In pairs, and with radio contact to DW NSW care space, rovers patrol festival and camp grounds to monitor and report crowd trends and safety, refer individuals to an event's services, direct and assist patrons to the DW NSW care space, and distribute harm reduction resources and information.

DW NSW at *The Drop Manly 2020* :

DW NSW will operate a Care Space and Rovers at *The Drop Manly 2020*. The Care Space is a harm reduction area and will include a front-of house Education Space and a back-of-house Care Space. It will be located in close proximity to the onsite medical and will be clearly sign posted within the event site and on patron site maps.

The Education Space is a central-point where all partygoers can access free health and welfare education, support, relevant referrals, brief interventions and/or supplies e.g. a range sexual health supplies, sunscreen, earplugs, lollipops and water with electrolytes. Printed resources available in the education space include; substance specific harm reduction trifolds and postcards, Legal Aid resources describing rights and responsibilities around drugs, safer sex pamphlets, drug support referral resources, sexual assault and family violence referral resources, LGBTI support referral resources.

The Care Space is a designated harm reduction area located in a high visibility area and in close proximity to the onsite medical. The Care Space is where DW NSW's trained Key Peer Educators (KPEs) can provide support for intoxicated persons experiencing distress, provide a safe space for victims of sexual assault/harassment, and deliver an integrated reciprocal referral model for care with the onsite medical/first aid provider. All people in care will be triaged and managed according to our coding system (see section 4 for our coding and medical referral process). Those deemed appropriate to managed in the Care Space, will receive regular monitoring of clinical signs and symptoms and will be referred to medical services as required. If a patron is transferred to the onsite medical service information collected by key peer educators will be provided to the onsite medical.

The Care Space at *The Drop Manly 2020* will be supervised each by a Leadership Team. A Leadership Team comprises a Shift Leader and a Triage KPE. The Shift Leaders are responsible for supervising Rovers and KPE's care interventions and/or education interactions. The Triage KPE is responsible for collecting information on numbers and timing of presentations, occasions of service and types of care provided.

DW NSW can develop and deliver targeted harm reduction messages that are tailored to *The Drop Manly 2020*. Messages will be co-designed by young people and targeted to the event's specific patron demographic. This can include but is not limited to a Harm Reduction Quiz, social media posts, messaging during the opening segment, and site-specific information and support

DW NSW upon request can deliver harm reduction training to stakeholders and service providers. This training could include external workshops, online training, and on-site briefings to relevant service providers. This training will include an overview of the DW NSW operational plan, harm reduction messages targeted for *The Drop Manly 2020* patron demographic, strategies to deliver harm reduction messages, techniques for engaging intoxicated persons experiencing distress, and how DW NSW can support patrons through an integrated model of care.

The Drop 2020 has the following operational requirements/service provisions

Type of venue:	Outdoor
Venue Capacity:	10000
Age restrictions?	All ages
Expected attendance:	8,000
Medical Provider & contact	Paramedical Services, Peter Mangles - 0414904952
Security Provide & contact:	ISEC, Peter Armstrong - 0414425967
EMP (Emergency Medical Plan)	<i>The Drop 2020</i> Management Strategy and Risk Mitigation Plans documents to be supplied. Please provide when ready.
Music styles	EDM, live bands
Harm reduction team	<ul style="list-style-type: none"> • Front of house substance-specific education interactions • Back of house private care interventions • Roving

2. DW NSW Operational Plan

DW NSW has the following operational requirements/service provisions at *The Drop Manly 2020*.

NUAA Contact	Erica Franklin – 0487 387 442 Adam Smith – 0437 412 205 Gina Bell – 0498 011 155
Equipment/Access Requirements	<ul style="list-style-type: none">DW NSW to bump in on 13th of March 2020 <i>Please see appendices A and B for full requirements.</i>
Proposed Services	<i>Education space, care space and roving teams</i> Peer support/care for up to 100 attendees with moderate care requirements Crowd roving services Health promotion and information to thousands of attendees Crowd support (water, earplugs, lollipops, condoms, other harm reduction services)
Attendance Times	Care space to operate from 1300 – 2230 with roving shifts deployed at all times throughout the festival.

Other operational Information:

- DW NSW will keep anonymous data on service provision.
- Event data will be shared with the NSW Ministry of Health and project partners including ACON, Harm Reduction Victoria, and the Drug Policy and Modelling Program at the National Drug and Alcohol Research Centre.
- This project is evaluated annually to determine viability and success.
- Data collection will be shared with promoters as part of a post-event report.
- During busy times we prioritise our care interventions over recording all education statistics, including education interventions which means at busy times, we estimate our education statistics.
- DW NSW services are covered by the appropriate public liability, personal injury and volunteer insurances.
- DW NSW staff can offer expert advice and support to drug-related policy decisions prior to and during the event.

What we collect:

- Basic demographics of service users
- Number, duration and description of episodes of care in DW NSW Care Space
- Number and duration of roving episodes
- Education interventions
- Information resource provision
- Crowd care provision (water, earplugs, lollipops, fruit, condoms, etc)

3. Training

All volunteers will undergo an initial induction training course (6-7 hours) and ongoing training is provided at team meetings. Although DW NSW will **not** operate as a First Aid provider, KPEs will have accredited Senior First Aid training, in addition to the catalogued sessions below. Training is flexible and can include event-specific topics.

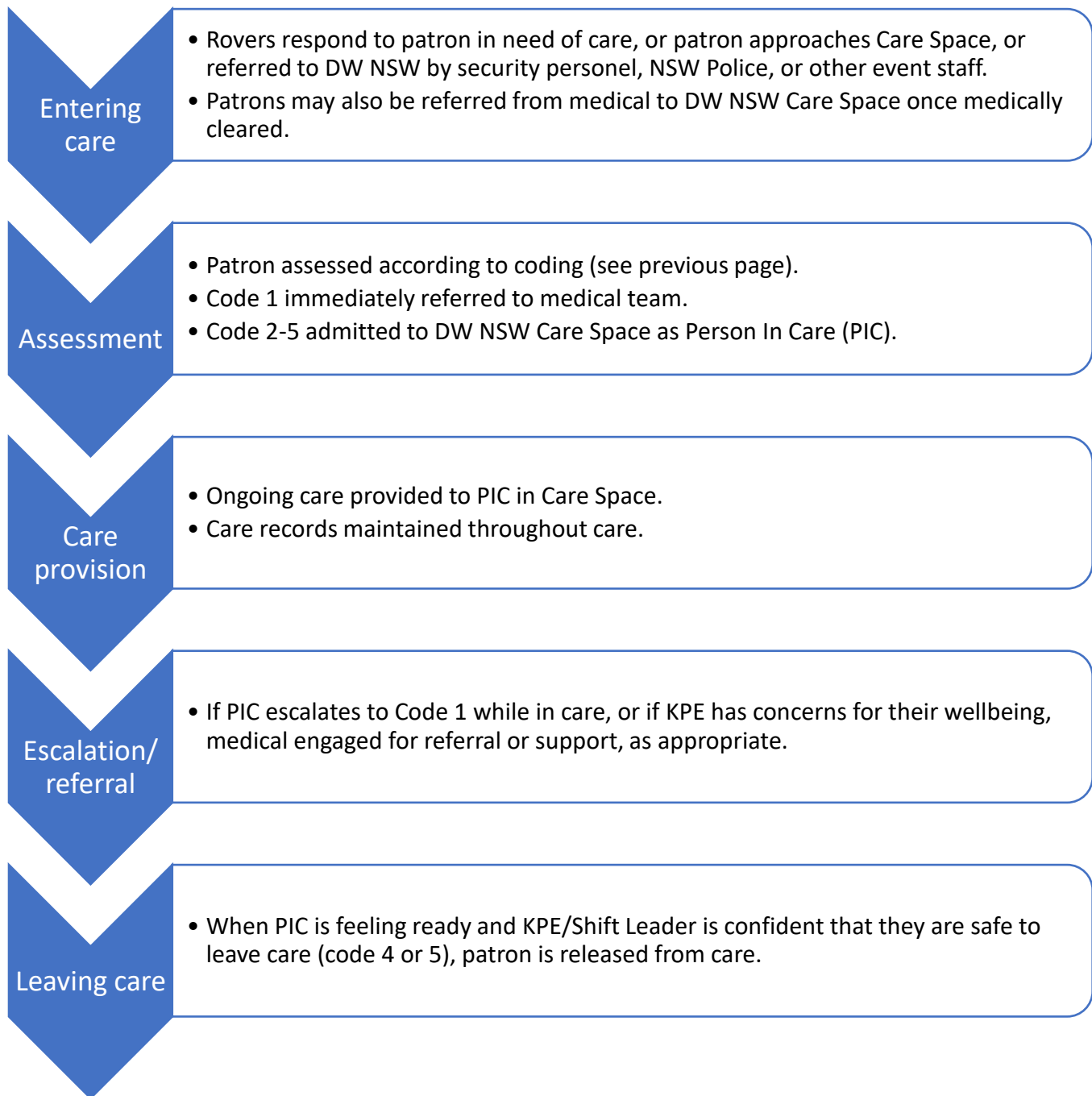
Below is a comprehensive list of the training and workshops the members of the DW NSW team can take as part of the volunteer development program. All training records of KPE's will be accessible to the event promoter, medical, security and police on request.

- HLTAID003- Provide First Aid
- Drug Overdose Prevention Education 'DOPE' training including naloxone training
 - o Conducted by Andy Heslop, NUAA Peerlink Officer
- Multidisciplinary Association of Psychedelic Studies (MAPS) Trip Sitter Training
 - o Training teaches techniques for dealing with people experiencing difficult psychedelic experiences. This means, counselling a person who is distressed due to the delusions or hallucinations they are experiencing, and ensuring they do not pose a risk to themselves or others.
- Psycho-pharmacology and Drug Classifications
 - o Conducted by Dr Robert Page, St Vincent's Hospital and Kirketon Road Centre
- Needle and Syringe Program (secondary)-Safe Disposal Practices
 - o DanceWize NSW KPEs are registered NSP outreach workers
- Substance Specific Harm Reduction Discussions
 - o DW NSW will employ several substance specific resources developed by the DanceWize program in Victoria. These resources will be trialled and adapted for NSW via discussions with volunteers and focus groups with young people who attend festivals. DW NSW will also consult with project team member Dr Martin Williams, a leading researcher in this space in Australia and Internationally.
- Blood Borne Virus prevention
 - o Conducted by Andy Heslop, NUAA Peerlink Officer
- Sexually Transmitted Infections
 - o Conducted by Dr Robert Page, St Vincent's Hospital and Kirketon Road Centre
- Mental Health First Aid (for team leaders only)
 - o Conducted by Mental Health First Aid Australia
- Legal Training
 - o Conducted by Jessica Barker, Solicitor of Elrington's, ACT
- Responding to Sexual Assault
 - o Conducted by Rape and Domestic Violence Services Australia
- Diplomacy, De-escalation and Dispute Resolution
 - o Conducted by DanceWize NSW Coordinator
- Care Space Paperwork
 - o Conducted by DanceWize NSW Coordinator
- Self Care and Boundaries Workshop
 - o Conducted by DanceWize NSW Coordinator
- Rainbow Buzz: Working with LGBTIQ people
 - o Conducted by ACON – optional training

4. Coding (for reference purposes while managing our duty of care).

Code 1 - Serious	Code 3.1 - Moderate	Code 4 - Mild
Response: Request medical/1 st aid (Medical emergency).	Response: Monitor every 10 minutes (Moderate health disturbance).	Response: Advise to remain with DanceWize, but free to leave. Remind them they can return at any time.
Sign/Symptoms (1 or more): <ul style="list-style-type: none"> • Unconscious – (cannot rouse). • Seizure. • Not breathing. • Irregular &/or shallow breathing (less than 12 breaths per min). • Rapid noisy breathing and/or more than 20 breaths per min). • Heart rate: < 60 BPM or > 100 BPM. • Excessive/repetitive vomiting (500mls+ within an hour). • Dry, red (or pale), hot skin— stopped sweating. • Pale, cool, clammy skin. • Effects of pre-existing medical condition. • Violent behaviour – <u>also get Security</u>. • Injury/Bleeding. • Eyes rolling back/obvious eye ‘wobbles’ (may be sign of serotonin syndrome). • Foot/leg is uncontrollably shaking (may be sign of serotonin syndrome). • Lock jaw (even if otherwise fully well). • Excited Delirium (may present similar to acute psychosis and agitation—but medical emergency). • Psychosis. 	Symptoms (1 or more): <ul style="list-style-type: none"> • Sleeping/drowsy – knows own name/date (then, no need to wake them each time, just monitor breathing rate i.e. 12-20 per min., heart rate 60-100BPM, or temperature if checked by medical) rouse every half an hour i.e. every third monitoring check. • Uncontrolled repetitive motions (bruxism: grinding, chewing etc), • Muscle tension/cramps. • Vomiting once or several times (but regular fluid intake). • Nausea. • Slurred speech. • Lack of coordination. • Flushed/red or pale face. • Feels dizzy. • Rapid/shallow/irregular breathing (but within 12-20 per min). • Dry mouth complaint. • Keeping water down (200mls per hour). • Unable to stand. 	Symptoms (1 or more): <ul style="list-style-type: none"> • Mild distress/anxiety. • Malaise (general feeling of being unwell). • Nausea But you may also note (complies with all): <ul style="list-style-type: none"> • Ceased vomiting (at least 30 mins ago). • Returning to normal colour. • Can sit up/stand up. • Regaining coordination. • Can hold a conversation. • Can hold water bottle/ cup.
Code 2	Code 3.2	Code 5
Response: Remain with the person in care. (Mental Health Crisis).	Response: Remain with person in care, as requested. (Mental health disturbance)	Response: Free to leave safely. (State of wellness, but intoxicated).
Signs/Symptoms (1 or more): <ul style="list-style-type: none"> • Experiencing delusions. • Hallucinating – distressing. • Severe paranoia. • Sense of fear or dread. • Excessive talking/ need for interaction. • Severe anxiety when left alone. 	Signs/Symptoms (1 or more): <ul style="list-style-type: none"> • Anxious. • Distressed. • Hallucinating (not distressed). • Uncontrollably upset. 	Symptoms (complies with all): <ul style="list-style-type: none"> • Communicating clearly (knows own name/date). • Able to stand and walk around. • Reports feeling well. • Normal coordination.

Medical referral and care process



Note: DW NSW cannot hold patrons involuntarily. If there is concern for the safety of a patron that has left care, medical and/or security will be engaged as appropriate.

5. Overview of operation dates and roster

DW NSW Coordinator or Project Officer attend event planning and all relevant stakeholder meetings.

On-site Coordinator: 1

Shift leaders: 2

Triage KPE: 2

Key Peer Educators (including Rovers): 14

Please see appendix C for proposed roster.

The DW NSW staff will be on-site and on-call throughout the event. Roving pairs will be able to communicate with the Shift Leaders at all times. Rovers will begin to scan and rove the event after attendees have arrived.

Current crew numbers meet [NSW Health Guidelines for Music Festival Event Organisers: Music Festival Harm Reduction](#).

Fee For Service

The cost for our services at *The Drop Manly 2020* are **\$3,000+GST**, invoiced after the event. This price is based on expected event attendance, number of care spaces, and team size required.

X

[event contact]
[Event]

X

Date

 Recoverable Signature

 Recoverable Signature

X

Erica Franklin
DanceWize NSW Coordinator
Signed by: d61aa7b6-5e2c-4897-87a5-76f778ceacff

X

20/09/2019

Date

Signed by: d61aa7b6-5e2c-4897-87a5-76f778ceacff