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**Sent:** 7/10/2021 8:01 PM  
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**Cc:** "Tracey Icloud Email" <traceyeoates@icloud.com>  
**Subject:** Harbord Hotel - DA 2021/1620 - Letter of Support

To Whom it May Concern

We write to support the DA and improvements to the Harbord Hotel. For way too long the Freshwater ("Harbord") Village has suffered from under investment from retail and commercial property owners. This has resulted in declining retail amenity and services for the local community. The Freshwater village is a lot opportunity and continues to be a lost opportunity for the community. Whilst primarily this has been a result of long term owners not reinvesting the objections from a small but vocal community group opposed to all change has not assisted.

We are long term residents of the area and live immediately to the South above the Harbord Hotel. We have observed, as neighbours, impressive management of the patrons, noise and conduct by the Hotel under new ownership and new management. Also as patrons we have had the same experience.

We have been impressed with the refurbishment to date the quality and new decor and soundproofing. Overall it is a big improvement on the asset and the amenity for the community. The airlock sound proofing of the internal spaces and the improved glazing has resulted in a positive reduction in noticeable noise.

We trust Council will approve sensible pragmatic trading hours given the residential context and adequate built form to deal with the numbers of patrons and a improved experience for patrons. Overall we are in favour and welcome further improvements and investment in the Harbord Hotel and the area.

Yours Faithfully

Paul and Tracey Oates