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**Sent:** 6/10/2018 12:51:32 PM  
**Subject:** Online Submission

06/10/2018

MR Tony Carter  
50 / 10 Lakeshore DR  
Narrabeen NSW 2101  
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**RE: DA2018/1481 - 1 / 0 Veterans Parade NARRABEEN NSW 2101**

To Whom it May Concern

My wife and I have resided at the above address since Nov. 2013 and in that time have suffered poor to non existent mobile coverage and intermittent internet connection.

Additionally, our landline is periodically inoperable due to line overcrowding problems..

In other words we live in a major communications BLACKSPOT!

One could question why a major Retirement Village with approx. 1600 residents with the full range of health and mobility problems, and similar staff numbers, was allowed to open and operate in this day and age without a reliable communications service?

Other residents have already described in their submissions, the difficulty's residents are experiencing on a daily basis including social interaction, health and safety issues, monitoring issues etc.

We also note that Narrabeen and the Village will not be connected to the NBN until approx. 2020 and this must be around the last connection date in Australia.....How has this problem allowed to happen for so long??

We fully support the proposed Tower and it cannot come quick enough.