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23/01/2020

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RE: DA2019/1426 - 77 Collingwood Street MANLY NSW 2095

Dear Assessing Officer,

I am in support of allowing the cafe to operate the window to serve food and drinks.

The cafe has brought new life to this part of Manly, an area that has few eateries or places to enjoy food with friends. The poorly maintained cornershop is now a bright restaurant, offering an alternative to the deep-fried (but very tasty) food of the Salty Rooster.

The service window is an excellent innovation that is popular in other major cities of the world to deliver to the needs of their customers. I have used the service window since the day the cafe opened to secure a hot drink and muffin before volunteering at Queenscliff beach as age manager for 50 local children. Without this easy access, we'd either go without or have to grab McDonalds on the way down. Furthermore, I have yet to see anyone block the pavement, rather they move out of the way as soon as they know someone wants to get past. It is a matter of seconds for people to move out of the way and it would be usual for people to be affected by this more than a few times a week. It would be a great shame to lose this fantastic service due to minor inconvenience.

Manly is a tourist destination and paths to and from the beach are often crowded. The cafe is a massive asset to the North Manly community and the service window provides important income to ensure it's viability. It allows dog owners to supervise their animals while they wait rather than leaving them unattended outside the shop - much safer for other people and better for the animal. People from the beach with wet clothes and no footwear can still get service, making this more accessible and potentially encouraging healthy behaviour from residents and tourists.

In general, I am very glad the owners opened this restaurant and I feel the council should support and encourage business like this rather than letting a small number of people ruin this for all.

thank you for your consideration Jason