

# Operational Plan of Management **DRAFT01**

## Code 5 Gym

1/98 Old Pittwater Road Brookvale

### PRELIMINARIES

#### A. Development to Which this Plan Applies

This plan applies to the *recreation facility (indoor)* at 1/98 Old Pittwater Road Brookvale. The property is legally described as Lot 1 in Strata Plan 19670.

#### B. Description of development

Development consent is for a *recreation facility (indoor) gym*.

#### C. Objectives and Scope

The primary purpose of this plan is to ensure that the gym maintains appropriate operations that satisfy environmental characteristics of the property. To achieve this, the following matters have been considered:

1. Hours of operation
2. Acoustic management
3. Complaints management

The Applicant will accept compliance with this Operational Plan of Management as a condition of Development Consent.

Staff, as part of their induction, are to be advised of the Operational Plan of Management will be reasonably expected to know of its requirements

## **1 Hours of operation**

The hours of operation are to be restricted to:

- Monday to Friday **5.00 am** to 8.00 am
- Monday to Friday 5.30 pm to 8.30 pm
- Saturday 7.00 am to 11.00 am (inclusive).
- Sunday 7.00 am to 11.00 am (inclusive).

Upon expiration of the permitted hours, all service (and entertainment) shall immediately cease, no patrons shall be permitted entry and all customers on the premises shall be required to leave within the following 30 minutes.

## **2 Acoustic Management**

Potential for acoustic impacts have been considered in the operation of the proposal.

The acoustic assessment report by RWDI Australia (May 2021) recommends a suite of measures to achieve an appropriate acoustic amenity for the premise and the neighbouring properties. The land use within the premise will involve the following operational provisions:

- The roller shutter door to the premise is to remain closed prior to 7.00am with ingress and egress via the reception.
- The fire exit door to the north is to remain closed during operations.
- The speaker near the roller door is to be relocated mid-way along the western wall.
- Gym members should be reminded to:
  - drive at low speeds on site.
  - turn car stereos down.
  - close car doors quietly.

- not use raised voices in the car park to talk to other members.
- Signage to this effect is placed in a visible location within the gym.
- Staff are to be regularly remind clients of these requests.
- New clients are to be advised on these requirements.
- Internal music noise levels should be set to ensure that occupational health and safety requirements are met.

### **3 Complaints Register**

Staff will be available between the hours 9:00am to 3:00pm???, Monday to Friday, to deal with any complaints or incidents that occur on the premises.

A complaints register will be established and maintained. The register will contain: -

- Complaint/Incident date and time
- Name of person/police/council making the complaint or notifying of the incident
- Contact details
- Nature of the complaint/incident
- Action taken (by whom and when)
- Outcome and/or further action required

All complaints shall be dealt with by management with 48 hours of notification.

The complaints register is to be made available to Council, Police or other authorised person upon formal request.