September 2014

ADDRESS ADDRESS ADDRESS

Dear Sir/Madam

Re: MCCARRS CREEK, MONA VALE AND BAYVIEW FLOOD STUDY

Pittwater Council is undertaking a detailed flood study of the McCarrs Creek, Mona Vale & Bayview catchments to help identify flooding problem areas. With financial assistance from the NSW Government, Council has engaged consultants Royal HaskoningDHV to undertake the McCarrs Creek, Mona Vale & Bayview Flood Study.

The study will establish the basis for subsequent floodplain management activities to improve flood planning. These activities include setting design flood levels for development controls and managing potential climate change impacts.

We are seeking the community's help by collecting information, and photos on any flooding or drainage problems that you may have experienced in the past. Please take a minute or two to complete the community questionnaire/survey and provide responses wherever you can. Visit <a href="https://www.pittwater.nsw.gov.au/flooding">www.pittwater.nsw.gov.au/flooding</a> for the online survey, or if you would like a paper copy posted to you please contact Council on 9970 1111. All information provided is confidential and used only for the purpose of the study.

We are also seeking community representatives to be part of a McCarrs Creek, Mona Vale and Bayview flood working group. The working group will act as a forum for the discussion of technical, social, economic and environmental issues in an advisory role to Council. The group is anticipated to meet at least four times between November 2014 and November 2015.

Your help is most appreciated. For further enquiries please contact Council at <a href="mailto:floodplain@pittwater.nsw.gov.au">floodplain@pittwater.nsw.gov.au</a> or phone 02 9970 1111.

Yours sincerely

Dr Melanie Schwecke A/Principal Officer, Floodplain Management

## McCarrs Creek, Mona Vale and Bayview Flood Study Review - Community Questionnaire / Survey

Your views and experience are important to the flood study.

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All information provided is confidential and used only for the purpose of the study.

Name (optional)

Contact Details (phone / email) (optional)

What is your property address?

Is this property?

- a) A residential House
- b) A residential Unit or apartment
- c) A business premises
- d) other

How many storeys/floors does you property have?

How long have you lived at / owned this property?

Have you ever experienced flooding at this property? (YES / NO / Not Sure)

If YES

What date(s) did the flooding occur (1998, 1986?)

What parts of your home / property were inundated? (Inside the house? garage? garden / yard)

Do you know how deep the flooding was? If YES, could you provide the estimated depth in cm.

For how long were the flood waters on / in your property?

Was the flood water flowing through your property or ponding? If flowing please give any details you can about the velocity (how fast the water was flowing) and direction of flow?

Do you know what the source of the flooding was? (a creek? overland flow? tidal inundation?)

What do you think caused the flooding?

Do you have any flood water level marks (levels showing how high the flood water got in your property) at (or near) your property? (YES/NO/Not Sure). If yes where?

Do you have any photos, video's, newspaper articles or sketched maps showing the flooding?

If so could you send them to Council via email - floodplain@pittwater.nsw.gov.au, or contact Council staff on 9970 111 to arrange a time to meet at Mona Vale customer service for staff to copy the photos/videos

Can you estimate the level of you properties ground floor level above the natural ground level (cm)

Please provide any other information related to flooding at (or near) your property

Thank you for your assistance in completing the community questionnaire/survey. If you have any further questions regarding the flood study please contact council on 9970 1111 or floodplain@pittwater.nsw.gov.au



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