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**Sent:** 30/10/2019 7:54:44 PM  
**Subject:** DA 2019/1084 - Woolworths Metro  
**Attachments:** PastedGraphic-4.tiff; Woolworths Metro - Objection Letter.pdf;

Dear Sir/Madam,

I am writing in relation the the new Woolworths Metro being build and have attached a letter of my concerns in relation to the new shop due to open.

I am the owner of Infinity Bakery, Manly and hope that the attached letter will prevent the deliveries in operation during busy morning time slots.

I am able to meet with council at any time to discuss my concerns further.

Kind regards

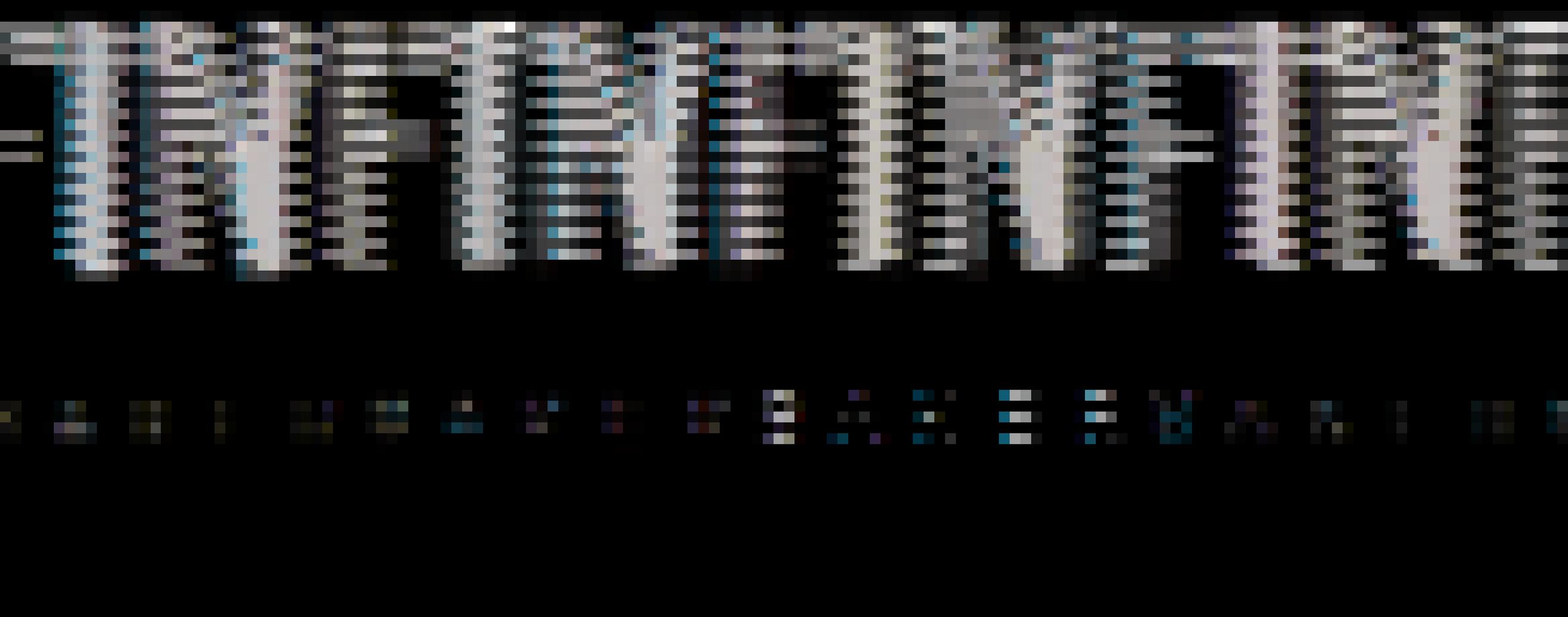
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30<sup>th</sup> October 2019

Dear Sir/Madam,

I am writing to raise my concerns regarding the issues related to Woolworths Metro, Manly. I am the small business owner of Infinity Bakery, Manly and after reading the Woolworths Metro - Plan of Management I feel this will severely impact my business.

My biggest concern is that as mentioned in the proposal by Woolworths states that it will be unloading large trucks between 5am – 8am which are is the exact period when my bakery has the morning rush and makes most of its revenue. I think that the unloading of large trucks, wheeling electric pallet jacks directly outside my shop will deter a lot of regular and new customers.

Some other things I think that will impact Market Lane is the noise, the vehicle disruption, the pedestrian danger and the increased waste will all have a very damaging effect on the area surrounding the Woolworths store and particularly the rear lane access outside our shop especially when Manly is trying to prevent the use of single us plastics which my bakery is currently an ambassador of.

The size of the delivery vehicle that Woolworths proposes to use (11m truck + 2m loading platform) and the length of time that they intend it to park for each day are impractical for the scale of the loading zone and currently illegal, in terms of how long they intend to stay which is mentioned in the proposal between 30-45mins in a 15min loading zone. Their vehicles will also obstruct all other users of the loading zone including the garbage trucks. No vehicles of that size currently use the laneway, partly because they cannot exit it without reversing, and they will cause significant danger to the heavy pedestrian traffic.

The pedestrian density is very high during Woolworths proposed delivery times and accidents are bound to occur. Vehicles of this size normally operate in large purpose built delivery bays within supermarkets and not in high traffic pedestrian areas. In similar city locations, Woolworths are obliged to use delivery vans, much more compatible with pedestrian precincts. Were they to do so in this case, the impact on the amenity of the area would be very significantly reduced. Woolworths is a multi billion dollar business that makes a habit of disregarding the interests of groups with less financial strength, from their milk suppliers to the staff that they have recently been convicted of underpaying by \$300 million dollars.

In summery I hope that all these points raised will be taken into consideration of the impact of my business, surrounding small businesses, the general public and the environmental impacts of the Manly area. I urge you to protect the interests of our small business and the safety and convenience of our hundreds of customers who are your ratepayers, by restricting Woolworths delivery mode and time suited to everyone else in the surrounding area.

We are available to meet with council at any time to discuss our concerns further.

Yours faithfully,

Carly Lang