

Plan of Management – Recreation Facility (Indoor)

Bouldering Gym

**Shop 6010, Westfield Warringah Mall, Brookvale
145 Old Pittwater Road, Brookvale**

31 July 2019

1. Introduction

The plan of management is for the operation and use of the existing tenancy as a bouldering gym – recreational facility (indoor) at Shop 6010, Westfield Warringah Mall, Brookvale.

2. Proposed Hours and Days of Operation

The bouldering gym shall operate as follows:

<i>Monday – Thursday</i>	<i>9 am – 7 pm</i>
<i>Friday & Saturday</i>	<i>9 am – 10 pm</i>
<i>Sunday</i>	<i>9 am – 4 pm</i>

There will 2 - 7 staff members associated with the Bouldering Gym. A minimum of 2 staff members will be on the site at any one time, with a maximum of 7 staff members on site during peak operating hours.

3. Amenity Mitigation Methods

The centre staff shall be responsible for the ongoing management of the bouldering gym. All activities of the premises shall be confined indoors and premises staff will be responsible for the behaviour of patrons and to ensure patrons enter and leave the premises in an orderly manner.

The premises will include the following measures to minimise noise impacts to adjoining premises.

- Music to be played shall be noise limited at a volume that presents no acoustic impact at site boundary.
- Security lighting in Westfield Shopping centre carpark shall be maintained and staff shall be responsible for monitoring access to the premises.
- Internal lighting shall be automatically shut off by staff at close of business.
- Lighting at entrance to facility shall be maintained in working order.

4. Intensity of the Proposed Use

The bouldering gym shall have a maximum of 40 patrons at any one time.

Peak hours of the bouldering gym shall be 9:00AM – 5:00PM.

A maximum of 40 climbers shall be at the premises at any one time.

5. Accessibility, Traffic and Parking Considerations

The premises will utilise the existing car parking provided within Warringah Mall which is accessed via multiple entries. There is a direct driveway crossover at the intersection of Pittwater Road and Condamine Street providing access to bouldering gym, Level 5.

Accessible parking, bicycle spaces and motorcycle parking shall be provided by Westfield Shopping Centre and maintained in accordance with Australian Standards.

Staff shall be responsible for ensuring the existing parking arrangements are maintained.

6. Proposed Facilities

The bouldering gym shall include the following minimum facilities:

- 1 x bathroom with toilet and basin
- 1 x accessible bathroom with toilet and basin
- 4 x cubicles for shower/change room
- 3 x rooms
- 1 x kiosk/reception

7. Emergency Procedures

An authorized person trained in first aid will be on premises at all times. All staff shall be provided with contact details of medical centres and hospital in case of emergency.

Staff shall be responsible for briefing patrons on safety protocols and dangers of bouldering.

A complaints and incident register shall be maintained by staff. The Register shall detail how and when any complaints are dealt with. The Register will contain:

- a. Complaint/Incident date and time;
- b. Name of person involved;
- c. Contact details;
- d. Nature of the complaint/incident;
- e. Action taken (by whom and when); and

f. Outcome and/or further action required.

Action will be taken by the manager within 24 hours of notification. The Complaints Register is to be made available to Westfield security staff, Police and Council upon request.

8. Waste Management

The application is supported by a Waste Management Plan considering the opportunities for retaining, recycling, and reuse of building materials, whilst considering compliant storage and disposal methods of building material waste in a safe and appropriate manner throughout the construction process.

9. Maintenance and Cleaning

The bouldering gym shall be professionally cleaned by a contractor once per month and maintained by staff. Staff shall be responsible for ongoing maintenance of the bouldering gym.