

NORTHERN BEACHES COUNCIL COMMUNITY CENTRES TERMS & CONDITIONS

1 General Conditions of Use

- 1.1 The hirer undertakes that in connection with the use or occupation of the premises the hirer will not permit or suffer anything to be done which is disorderly, offensive or illegal.
- 1.2 The hirer is responsible for the behaviour of all persons attending the premises at any time in connection with the hirer's booking.
- 1.3 It is the hirer's responsibility during the hire period to restrict access to the general public to the Community Centre facilities where applicable.
- 1.4 The hirer must be at least 18 years of age. Proof of age may be required. The hiring is personal and not transferable. The premises cannot be assigned or sub-let.
- 1.5 A casual hirer is required to be present at the premises for the duration of the period of hire.
- 1.6 Council does not take any responsibility for the loss or damage to the hirer's equipment, furniture or personal possessions in any of the centres.
- 1.7 No animals are permitted in Council buildings, other than guide dogs or official animals of the NSW Police.
- 1.8 Council's Community Centres are multipurpose and Council cannot guarantee a certain noise level. Noise may be generated from hirers' activities and workmen occasionally.

2 Hirer's Obligations

- 2.1 The hirer must advise Northern Beaches Council in writing the type of activity that is to take place in connection with the hirer's booking. The premises should only be used for the purpose shown on the completed application for hire and as agreed by Council. Usage of the venue will be permitted only for the part of the premises which is booked and where the fee has been paid.
- 2.2 The hirer must not make any changes, additions, building works to structure or grounds of the centres without prior written Council consent.
- 2.3 Working with Children hirers conducting activities for children are bound by NSW Child Protection Legislation. Clubs and service providers are required to undertake Working with Children Checks and implement Prohibited Employment Declarations for all persons working directly with children. It is the responsibility of the hirer to ensure this process is followed.
- 2.4 The hirer is responsible for ensuring that children are in the company of a responsible adult at all times and that access is monitored in an appropriate manner, including drop off and pick up of children to activities at the centres.



3 Booking

- 3.1 The hirer must only enter/use the space(s) listed in their approved booking. Please note that Community Centre bookings do not include adjacent car parks or reserves. Enclosed grounds within the Community Centre are included.
- 3.2 All new and additional bookings must be approved in writing prior to entry to any of Councils Community Centres.
- 3.3 Response to telephone enquiries is usually within 48 business hours and all written correspondence is usually responded to within 10 business days.
- 3.4 Once payment is received, along with the application for hire and any required copies of insurances, the booking will be confirmed in writing by Council. The documents are due no later than two weeks prior to the event in order for the event to go ahead.
- 3.5 Function bookings generally require a minimum of 14 business days' notice. Requests within 14 business days of the function will be considered and Council will assist where possible but cannot guarantee any such booking.
- 3.6 An administration fee may apply when amending a booking that has already been confirmed in writing. The fee is not charged for additional bookings.
- 3.7 Community Centre hire will be cancelled if the space is not being used appropriately e.g. reserving space in case of wet weather, not using the space as intended by Councils building guidelines.
- 3.8 If tickets are issued or sold to enter one of Council's Community Centres then the maximum number of tickets issued must not exceed capacity of the venue booked.

4 Period of Hire

- 4.1 The booking period must include time for set up, pack up and cleaning within the times stated on the hire application form. Any exception to this is to be approved prior in writing by Council.
- 4.2 Early entry or failure to vacate the facility at the end of the hire period will incur the penalty fee plus a minimum of 1 hour hire. There is a possibility of cancellation of ongoing/future bookings if hirers are found in a building with no booking.
- 4.3 Bookings are a minimum of 1 1/2 hours unless written approval is given for exceptional circumstance.
- 4.4 All functions are a minimum of 4 hours unless written approval is given for exceptional circumstance.
- 4.5 Casual hire past 7pm on a Friday and Saturday night may be charged the function rate. Any exception to this must be given by written approval from Council for special circumstances.



5 Cancellation/Transfer of Bookings

- 5.1 Council reserves the right to refuse any confirmed booking or request, to cancel or relocate any hirer to another suitable centre if such action is considered necessary. Regular or casual hirers may be asked to relinquish their booking because of a multi-day event, exhibition, election, maintenance etc., or to allow better use of all rooms within a community centre. In such cases a minimum of 4 weeks' notice will be provided to the hirer.
- 5.2 On any reasonable ground, Council reserves the right to cancel bookings and storage hire, these may include but are not limited; to emergency situations and adverse environmental / weather conditions. Council will, where reasonably possible, attempt to find the hirer alternate facilities. If the alternate facilities cannot be found or are not suitable, the booking fee will be refunded.
- 5.3 Regular hirers must provide at least 14 days written notice requesting cancellation or modification of hire, or otherwise pay the relevant hiring and administration fees in lieu of sufficient notice. Payment will be required for bookings where due notice is not given.
- 5.4 If a regular hirer does not use attend for more than two consecutive bookings, then Council has the right to review the allocation of the facility.
- 5.5 Casual hirers must provide at least 14 days written notice cancellation of bookings. There is no refund of the hire fee for cancellation within 7 days of the booking.
- 5.6 50% of the hire fee will be refunded for cancellations 8 to 14 days prior to the booking. Full payment will be required for bookings where due notice of cancellation is not given.
- 5.7 Any changes to booking information such as times, contacts, address for invoice etc. is required in writing.

6 Termination of Agreement

- 6.1 Failure to comply with any of these conditions will result in your booking being cancelled by Council. Any breach of the terms and conditions including providing misleading or incorrect information on an application may result in immediate termination and forfeiture of the casual bond.
- 6.2 Council reserves the right to cancel any further bookings at its discretion if payment is not received before commencement of a casual booking.

7 Parties and Functions

- 7.1 If booking the premises for a larger social function, it is recommended the hirer register the party with local police. It is not necessary to advise the police of a children's (under 13 years) birthday party. Youth Functions must be registered with police and on [party registration](http://www.police.nsw.gov.au/online_services/party_safety/party_registration) (http://www.police.nsw.gov.au/online_services/party_safety/party_registration)
- 7.2 For functions with numbers of 100 and over, hirers may need to contract a licensed security company at the ratio of one guard per 50 people. Proof of payment is to be provided to Council before the event can be approved.



7.3 Council allows some youth functions which are assessed on a case by case basis, subject to strict special conditions. This is solely at the discretion of Council and is limited to Yoyos Youth Centre.

7.4 Acceptance of bookings is at the sole discretion of Council.

8 Fees and Payments

8.1 Council reviews all fees and charges prior to 30 June each year in order to set the Schedule of Fees and Charges for the following financial year. Should a booking for the following financial year be confirmed before this review and before subsequent communication of an updated Schedule of Fees and Charges occurs, Council may increase the fees and charges payable by the Hirer to reflect an updated hire rate, which was not available at the time of confirmation.

8.2 All casual hire fees are to be paid at the time of booking. Bonds are payable 5 business days from the approved booking date.

8.3 No discounts are given to set up and pack up time. All set up and pack up is charged at the approved hire rate. Overnight bookings such as exhibitions may not be charged from 10pm to 8am. This is reviewed by management on a case by case basis and depends on what times the centre is accessed.

8.4 Failure to make payment by the due date will incur a late fee per instance which is determined by Council and documented in the fees and charges. Ongoing late payments and debts may result in hire being cancelled. Fees for regular hirers are due 14 days from the date of the invoice. Casual hirers are required to pay before the event.

8.5 If an amendment is made to a booking which increases the regular hirer's usage for the period after the invoice has been paid, the additional fee may be paid at this time or can be included in the following period's invoice.

8.6 Where regular hirers have exclusive use of premises they may be required to pay for cleaning, electricity, telephone, or other utilities.

8.7 It is the hirer's responsibility to ensure that the centre is safe and secure. For after-hours emergencies such as power failure, blocked plumbing etc, hirers are to phone Northern Beaches Council's 24 hour number 1300 434 434. An emergency call out fee may be applicable if the call out is due to the hirer's actions.

8.8 Failure to comply with the Terms and Conditions of hire may result in the forfeiture of all or a portion of your bond.

8.9 The charity discount can be applied to the function rate only for a specific charitable purpose. A letter from the charity must be supplied (See 23.2).

8.10 To apply for a concession rate a concession application form will need to be completed and assessed by Community Centre Management.

8.11 Cheques will not be accepted within 14 business days of a casual booking.

8.12 No credit card information will be accepted by any Council employee by email or fax.



9 Emergency Procedures

- 9.1 The hirer must be aware, familiarise themselves with and observe the Emergency Evacuation Management Plan for the premises. Hirers are responsible for evacuating the premises in the case of an emergency.
- 9.2 The hirer must take direction from Council Officers in the case of an emergency, when such officer is present.
- 9.3 The hirer must ensure that all exit doors and access to fire equipment are kept clear.
- 9.4 The hirer is responsible for ensuring that firefighting equipment is not discharged, used or interfered with for any reason other than its designated purpose. Council must be notified as soon as possible if equipment has been used for any purpose.
- 9.5 Each centre/room has a maximum capacity, Council will advise upon request. It is the hirer's responsibility to understand the capacity of the Centre and familiarise itself with all equipment associated with the Centre. The capacity must not be exceeded.
- 9.6 If an after-hours call out is made to Council for a matter other than an emergency or an issue has arisen from the hirers actions, the hirer may be charged the emergency call out fee.

10 Safety

- 10.1 Hirers are to consider safe practices at all times during their hire period.
- 10.2 Any accidents/near accidents should be reported to Council in writing, providing full particulars of the incident including the contact names, numbers and addresses of witnesses and the injured person.
- 10.3 Hirers are responsible for supplying the Material Safety Data Sheet/s (MSDS) for all hazardous substances and dangerous goods brought on to the premises. There is to be no use of hazardous chemicals without prior permission from Council and SDS presented.
- 10.4 All reasonable steps must be taken by the hirer to satisfy themselves that there is no reasonable risk of injury to any person participating in the hirer's activities.

11 First Aid and Defibrillators

- 11.1 All hirers must supply their own First Aid Kits and ensure they have adequate training to perform First Aid if required. Groups are also to provide their own Defibrillators if necessary. First Aid Kits and Defibrillators must not be left on the premises unless locked away.



12 Equipment and Fittings

- 12.1 Hirers are responsible for setting up and packing away any furniture and equipment used during their hire period. All tables, chairs and other equipment are to be wiped clean by the hirer before being put away as per directed and/or instructed in the information pack. All furniture should be returned to the store room or left where originally found ensuring that all fire exits are left clear at all times. Items must be stored in a safe way allowing easy access or as instructed by the booking office.
- 12.2 The hirer must not remove or permit the removal of, any furniture, equipment or contents from the Centre without the written permission of Council.
- 12.3 All equipment belonging to the hirer shall be contained neatly within the agreed area and must not obstruct or hinder other users of the premises.
- 12.4 All electrical equipment brought in by hirers must display a current tag that the item has been tested and tagged by a qualified electrician. Any untagged items left in the Centre will be removed.
- 12.5 Furniture and equipment in community centres are approximate only and numbers may vary. Council reserves the right to remove/replace at each centre as it deems necessary. If the hirer requires additional furniture and equipment to those available then it is the hirer's responsibility to organise.
- 12.6 It is the hirer's responsibility to ensure that all furniture and equipment brought in by the hirer is removed prior to the end of the hire period. Failure to remove furniture and equipment may result in Council removing it at cost to the hirer.

13 Damage/Loss of Property

- 13.1 It is the responsibility of the hirer to inspect the premises at the commencement of the hire period to ensure its condition is safe and fit for the purpose of the hire. Noticeable damage to the premises is to be reported to Council immediately, otherwise it will be assumed that this damage occurred during the course of the booking. Any untidiness or issues with the premises prior to the booking must also be reported to Council.
- 13.2 The hirer must not place or use any substance on the floors, walls or other surfaces that would damage or alter the surface. The hirer may be responsible for any financial costs for repairs as a result of their actions.
- 13.3 The hirer must report immediately to Council any damaged or dangerous electrical fittings and ensure that steps are taken to prevent use of the same until repaired.
- 13.4 The hirer is responsible for the full cost of any damage caused to the premises, grounds, furniture or fittings during the course of the hirer's use of the premises, including scratches on floors caused by items being dragged across floor surfaces. Table and chair trolleys are to be used where available.
- 13.5 If the hirer's equipment is not stored away correctly Council is not responsible for any loss or damage and has the right to remove and dispose.
- 13.6 The hirer is not permitted to use any adhesive materials to secure signs, posters or decoration on any internal or external wall or floor surfaces.



14 Alcohol

- 14.1 If you wish to sell alcohol at your function a temporary liquor licence is required. This is obtainable from the NSW Office of Liquor, Gaming and Racing - phone 9995 0300 or olgr.nsw.gov.au. It is the responsibility of the hirer to obtain any necessary or appropriate liquor permit.
- 14.2 The sale, supply and/or consumption of alcohol to or by minors is prohibited in or on the grounds of the premises. The hirer must comply with the Liquor Act 2007 and all relevant legislation and control.

15 Cleaning

- 15.1 Hirers are responsible for ensuring that the hired space is left clean and is ready for the next user. This includes wiping down benches, tables, stoves and sinks; removing all items from the kitchen, including in the fridge, decorations and attachments; mopping up spills and sweeping/mopping the floor. Any spillage on the floor should be cleaned immediately by the hirer to avoid the likelihood of injury, possible liability and damage to the floor surface.
- 15.2 Rubbish is to be placed in bins provided. Bin liners are to be tied and full rubbish bags are to be placed in external bins. Should the exterior waste bins be full, the hirer is responsible for removing their waste or any overflow from the centre.
- 15.3 Hirers are required to bring their own cleaning materials, cleaning sponges, tea towels, and garbage bags for extra rubbish.
- 15.4 If additional cleaning is required after the hire period the cleaning charge per hour will be charged. The cleaner is not responsible for tidying.
- 15.5 An extra charge for litter bins/rubbish collection per bin may apply if additional bins are required.

16 Storage

- 16.1 Council reserves the right to review the allocation of storage at any time.
- 16.2 Storage facilities are for storage of equipment that is used inside, not for equipment that is used for activities not related to community centre hire.
- 16.3 If the hirer who has been assigned storage decides to share the area then it is at the hirer's risk. Council is not responsible for any loss or damage.

17 Noise Control

- 17.1 Noise generated by music and/or human activities (shouting, vehicles etc.) must be kept to an acceptable level and not cause an annoyance to neighbouring premises. Any music played must be kept to a reasonable level to avoid disruption to any other hirers at the premises. Failure to reduce noise levels at the request of either a Council official or the police will result in the activity being stopped and any future bookings cancelled.



- 17.2 All music or amplified sound must cease at 12 midnight on Friday and Saturday nights, and 10pm on weeknights, unless advised of an earlier time for specific centres or for any reason. All hirers must follow the Protection of the Environment Operations (Noise Control) Regulation 2017.

18 Keys

- 18.1 If keys are lost the key replacement fee is charged and will not be refunded when the replacement key is returned.
- 18.2 Keys may only be collected for a casual function once the applicable bond has been paid. It is the hirer's responsibility to collect the key by the latest business day before the booking. If the key is not collected hirers will not be permitted access and no refund will be given.
- 18.3 Following the completion of hire, keys must be returned by the following business day.
- 18.4 Keys are not to be copied.
- 18.5 For regular hirers, two keys per organisation are issued free of charge. If additional keys are required, the hirer will be charged a key issue fee for each additional key. The key issue fee will not be refunded when the additional key is returned.

19 Advertising

- 19.1 Promotion of activities may be carried out by Council each year. It is the responsibility of the hirer to promote and advertise their own activities and services. All promotion of activities provided by the Council is subject to continuous review and is not guaranteed.
- 19.2 Temporary banners can only be erected by the hirer during the hire period or with the prior approval of Council. Hirers are not to erect or display any sign or notice on the premises without the prior written consent of the Council. Permanent individual signs on Community Centres advertising user groups are not permitted. Any illegal signage found will be disposed of.

20 Decorations

- 20.1 The hirer is not permitted to use any adhesive materials to secure signs, posters or decoration on any internal or external wall or floor surfaces. Nails, screws or any other fastenings must not be driven into or attached in any way to the walls, floors, timberwork, furniture or fittings. Confetti, glitter or similar products are not permitted in or on grounds of the Community Centre. The hirer is liable to Council for full restoration, cleaning and repair costs in connection with any damage resulting from this action.
- 20.2 The hirer is not to attach decorations or any other material to any fans, heaters or electrical fittings.



- 20.3 In accordance to Council's [Single Use Plastic Policy](#) and [Waste Minimisation for Functions and Events Approved by Council Policy](#), please refrain from using balloons. Northern Beaches Council requests people use other environmentally sustainable decorations. Hirers may also be supplied a ['Swap this for that'](#) brochure to assist in avoiding single use plastics. The release of gas-filled balloons is strictly prohibited as plastic pollution is a danger to the environment.

21 BBQ/Naked Flames

- 21.1 Limited and restricted use of candles requires approval. If permitted, strict guidelines of use will be provided. Candles on birthday cakes are permitted under the direct supervision of the hirer.
- 21.2 Barbeques and Spits (subject to approval) must be used outside the Community Centre only and placed on a BBQ mat fit for purpose.

22 Prohibited Items

- 22.1 Total fire bans must be observed on the premises and in the surrounding grounds.
- 22.2 Open flames, fireworks, flammable or combustible liquids, toxic or corrosive chemicals of any kind, kerosene or spirit-type lamps are not permitted.
- 22.3 Smoking is not permitted on the premises, including enclosed grounds.

23 Miscellaneous

- 23.1 The hirer must comply with all relevant legislation, regulation and controls. Including but not limited to public health, sale and supply of liquor and copyright (including music). The hirer must comply with the Public Health Regulation 2012 for bookings such as funerals etc.
- 23.2 The Charitable Fundraising Act 1991 requires that an organisation intending to fundraise for charitable purposes must hold a license/approval to fundraise. All fundraisers must supply a letter from the charity with permission to fundraise on behalf of the charity.
- 23.3 Council may request hirers to supply protective material on/under equipment to prevent floor damage.
- 23.4 If music or music videos are played, performed, copied or recorded in centres by hirers it is the responsibility of the hirer to obtain the relevant licences and comply with all copyright requirements.
- 23.5 Hirers who use the centres for sporting activities accept the rooms/courts in their current configuration and condition.
- 23.6 To prevent floor damage, appropriate shoes must be worn for all sport activities in Council's halls.

24 Public Liability and Indemnity

- 24.1 A current Public Liability Insurance certificate must be supplied for high risk activities (e.g. contact sports), events that charge a fee or as otherwise requested in writing by Council.



- 24.2 Casual and regular hirers who are sporting bodies, clubs, associations, organisations, corporations, incorporated bodies and persons or groups of persons who are hiring Council facilities for commercial or profit making purposes must obtain Public Liability Insurance.
- 24.3 Casual and regular hirers who are NOT sporting bodies, clubs, associations, corporations, or incorporated bodies hiring the Council facility for non-commercial or non-profit making purposes, MAY be covered by Council's Casual and Regular Hirers' Liability Scheme. Appropriate enquiries should be made by the hirer and cover must be confirmed in writing.
- 24.4 The following casual hirers are NOT covered by Council's insurance cover: Hirers who operate for profit; high risk activities e.g. Contact sports/activity hirers and hirers who charge a fee.
- 24.5 Council recommends Public Liability Insurance of at least \$20M for all hirers not covered by Council's insurance.
- 24.6 A certificate of currency for the hirer's insurance must be submitted to Council before approval is given.
- 24.7 The hirer is responsible for ensuring any service provider or contractor they engage has public liability insurance for a minimum of \$20M.
- 24.8 The hirer is not to void the insurance at any time during the hire period. It is the hirer's responsibility to ensure that they renew their public liability insurance on time with no lapsed time.
- 24.9 The hirer must effect and maintain workers' compensation insurance if required by (and, if so, in accordance with) relevant laws.
- 24.10 The hirer must immediately notify Council of any occurrence that may give rise to a claim under either or both of those insurance policies and thereafter keep Council informed of developments concerning the claim.
- 24.11 Casual and regular hirers indemnify Council from and against all actions, suits, claims, demands and costs, charges, damages and expenses for which the Council may become liable for or in respect of the death or personal injury or damage to or loss of property, which may arise from the use of the premises. The hirer will occupy and/or use the Community Centre at his/her own risk.
- 24.12 The Parties to this Agreement expressly agree this Agreement is not to be construed or interpreted as either a lease or a licence.

25 Sale of Merchandise in a Community Centre

- 25.1 Art and creative exhibitions/shows may be permitted to sell items if the proceeds benefit a not-for profit group, or have a wider community benefit. All hire is subject to approval.
- 25.2 Commercial sales may only be permitted at centres zoned accordingly, where space is available. Regular hirers will not be cancelled to accommodate commercial events.



26 Pottery Rooms

26.1 Pottery Rooms are subject to additional terms and conditions upon hire.

26.2 Kilns are not available for hire outside of group activities and classes.

Regular Hirers Process

Council reviews regular hire arrangements on a yearly basis and regular hirers must reapply yearly. Past history of hirers will be considered.

Council cannot guarantee that existing arrangements will be approved in future years. Allocations are reviewed each year to allow new and existing hirers to have equitable access to Community Centres.

Council will notify regular hirers in writing during the last quarter of each year to confirm allocation for the following year.

A regular hirer hiring a Community Centre for a casual function will be charged the function rate and must pay the relevant casual hirer bond, unless non-profit as approved by management.

Bookings will be allocated on a priority basis to activities with the greatest benefit to the Northern Beaches community in accordance with Council's social, recreational and cultural objectives and programs.

Facilities will be accessible by multiple users and not dominated by individual groups to the detriment of others.

Bookings are not confirmed until an application has been submitted and approved by Council along with a copy of Public Liability Insurance if applicable.

GLOSSARY

Community Centre Fees & Charges Definitions

Council's community centre fees & charges are designed to be affordable and flexible for a wide range of community use.

Fee	Definition
Hire Fee	For private hire or where a fee is charged by an individual or business for the purposes of holding the proceeds for gain.
Non Profit	Incorporated and non-incorporated associations and interest groups which do not generate profit from the intended hire and provide a community benefit from the activity. This fee is not for individuals who are not gaining a profit (refer to Hire Fee for private hire)
Concession	Non-profit groups who have no or limited capacity to raise funds to pay for hire fees, and are operating for the benefit of the wider community in terms of health and welfare. This category could also include a hirer who is conducting an activity for a health/welfare benefit, limited class numbers and charging minimal fees to those attendees who may have limited capacity to pay, e.g. frail aged seniors, people with debilitating health conditions. Application and approval process by management.
Function	A one off social event/gathering, usually food served this includes children, adult's parties and family gatherings. The function rate is established to cover some of the impact on the community centre, services and waste.
Function/Charity Discount Rate (25%)	The fundraising discount can only be applied for if the casual hire is for a specific charitable purpose. A letter from the charity you are fundraising on behalf of must be supplied. Application and approval process by management (see 23.2).

Definitions of Hire

Term	Definition
Regular Hirer	Regular pattern of hire, reviewed annually on a calendar year basis.
Casual Hirer	One off hire or infrequent pattern of hire.
Community Centre	Includes a hired building and immediate surrounding areas i.e. enclosed playgrounds.
Youth Functions	For Community Centre purposes a youth function is considered a function for individuals from 15 to 22 years old, subject to discretion of management. All youth functions are to be held at Yoyos Youth Centre.